



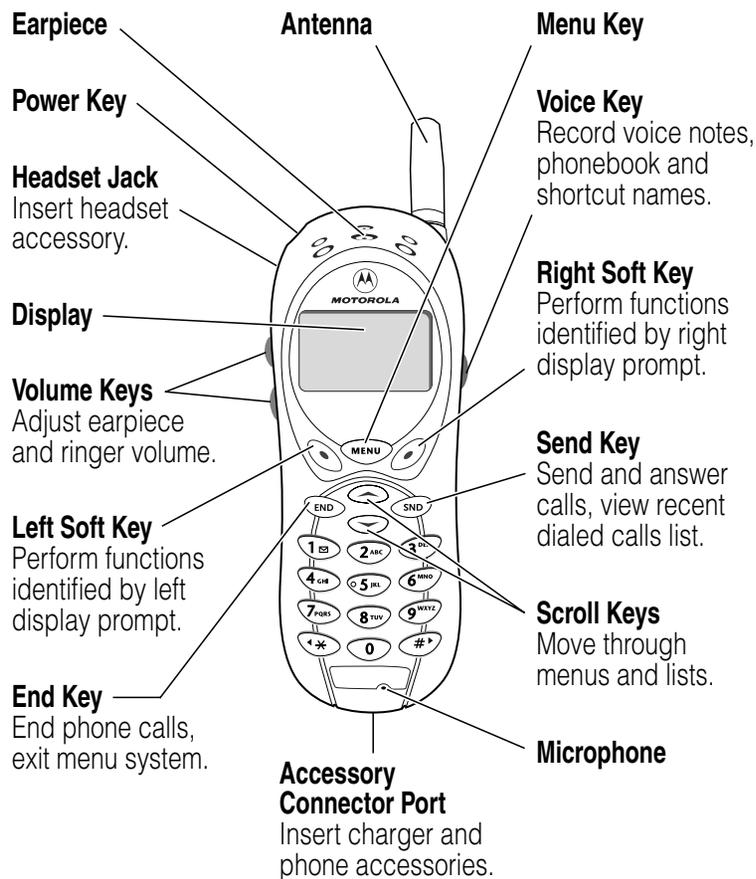
MOTOROLA

DIGITAL WIRELESS
TELEPHONE

User's Guide >

Welcome

Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola 120t wireless phone.



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Libertyville, Illinois 60048

1-800-331-6456 (United States)
1-888-390-6456 (TTY/TDD United States)
1-800-461-4575 (Canada)

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www.motorola.ca (Canada)

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Manual number: 6809438A79-O
Cover number: 8988485L49-O

Menu Map

Main Menu

- **Recent Calls**
 - Received Calls
 - Dialed Calls
 - Notepad
 - Call Times
- **Phonebook**
- **Datebook**
- **Quick Dial**
- **Radio**
- **Messages**
 - Create Msg
 - Voicemail
 - Text Msgs
 - Quick Notes
 - Outbox
 - Drafts
- **Ring Styles**
 - Style
 - Style Detail
 - My Tones
- **Shortcuts**
- **Voice Notes**
- **Browser**
- **Calculator**
- **Games**
- **Settings**
(see next page)

Note: This is the standard phone menu layout. You or your service provider may have changed the menu layout or changed some feature names. Not all features may be available for all users.

For example, the **Radio** feature on the main menu (left) is displayed only when the optional FM Stereo Radio Headset accessory is plugged into the accessory connector port on your phone (see phone illustration, page 1).

| Shortcuts | |
|---------------------------------|---|
| Change display zoom: | Press MENU , then press and hold MENU |
| Lock/unlock keypad: | Press MENU *X |
| Display my phone number: | Press MENU #P |
| Go to dialed calls list: | Press SND |
| Exit menu system: | Press END |

Settings Menu

- **Phone Status**
 - My Tel. Number
 - Active Line
 - Battery Meter
 - Other Information
- **Connection**
 - Incoming Call
- **In-Call Setup**
 - In-Call Timer
 - Answer Options
- **Security**
 - Phone Lock
 - Lock Keypad
 - Lock Application
 - Talk Secure
 - Restrict Calls
 - New Passwords
- **Other Settings**
 - Personalize
 - Main Menu
 - Keys
 - Greeting
 - Quick Dial
 - Initial Setup
 - Time and Date
 - Backlight
 - Zoom
 - TTY Setup
 - Scroll
 - Animation
 - Language
 - Battery Save
 - Contrast
 - DTMF
 - Master Reset
 - Master Clear
 - Network
 - Car Settings
 - Headset

Contents

| | |
|---|----|
| Menu Map | 3 |
| About This Guide | 10 |
| Safety and General Information | 11 |
| Getting Started | 18 |
| What's in the Box? | 18 |
| Installing the Battery | 18 |
| Charging the Battery | 19 |
| Turning Your Phone On | 21 |
| Making a Call | 21 |
| Ending a Call | 22 |
| Answering a Call | 22 |
| Seeing Your Phone Number | 22 |
| About Your Phone | 23 |
| Using the Display | 23 |
| Zooming In and Out | 25 |
| Adjusting Volume | 25 |
| Battery Use | 25 |
| Making and Answering Calls | 28 |
| Redialing a Number | 28 |
| Using Caller ID | 28 |
| Using Talk Secure | 28 |
| Returning an Unanswered Call | 29 |
| Calling an Emergency Number | 29 |
| Turning Off a Call Alert | 30 |
| Canceling an Incoming Call | 30 |
| Calling With Speed Dial | 31 |
| Calling With One-Touch Dial | 31 |

| | |
|---|----|
| Calling a Number In a Text Message | 31 |
| Additional Calling Features | 32 |
| Using Features While On a Call | 33 |
| Using Call Waiting | 33 |
| Making a Three-Way Call | 33 |
| Additional On-Call Features | 34 |
| Using the Menu | 35 |
| Navigating to a Feature | 35 |
| Selecting a Feature Option | 36 |
| Entering Feature Information | 37 |
| Entering Text | 39 |
| Choosing a Text Mode | 39 |
| Using Tap Method | 40 |
| Using Symbol Mode | 43 |
| Using iTAP™ Software Predictive Text Entry Method | 44 |
| Menu Feature Descriptions | 48 |
| Recent Calls | 59 |
| Viewing Received Calls or Dialed Calls | 59 |
| Using the Notepad | 61 |
| Viewing and Resetting Call Timers | 61 |
| Phonebook | 64 |
| Viewing Entry Details | 64 |
| Storing a Phonebook Entry | 65 |
| Storing a PIN Code With the Phone Number | 67 |
| Recording a Voice Name For a Phonebook Entry | 69 |
| Dialing a Phonebook Entry | 70 |
| Editing a Phonebook Entry | 71 |
| Deleting a Phonebook Entry | 71 |
| Setting the Primary Number for a Phonebook Entry | 71 |
| Checking Phonebook Capacity | 72 |
| Sorting the Phonebook List | 73 |

| | |
|---|-----|
| Datebook | 75 |
| Week View | 75 |
| Day View | 76 |
| Event View | 76 |
| Adding a Datebook Event | 77 |
| Changing Event Information | 77 |
| Copying an Event | 78 |
| Deleting an Event | 79 |
| Radio | 80 |
| Turning the Radio On and Off | 80 |
| Tuning a Station | 81 |
| Storing a Preset | 81 |
| Selecting a Preset | 81 |
| Sending and Receiving Calls With the Radio On | 81 |
| Messages—Voicemail | 83 |
| Storing Your Voicemail Number | 83 |
| Receiving a Voicemail Message | 84 |
| Listening to a Voicemail Message | 84 |
| Messages—Text | 85 |
| Setting Up the Text Message Inbox | 85 |
| Receiving a Text Message | 86 |
| Reading, Locking, or Deleting a Text Message | 87 |
| Storing Sounds | 90 |
| Sending a Text Message | 91 |
| Sending a Quick Note Text Message | 93 |
| Viewing the Status of Sent Text Messages | 94 |
| Ring Styles | 95 |
| Selecting a Ring Style | 95 |
| Customizing a Ring Style | 95 |
| Creating Alert Tones | 97 |
| Setting Reminders | 104 |

| | |
|---|-----|
| Shortcuts | 105 |
| Standard Shortcuts | 105 |
| Creating a Shortcut | 105 |
| Using Shortcuts | 107 |
| Voice Notes | 108 |
| Recording a Voice Note | 108 |
| Viewing the Voice Notes List | 109 |
| Playing a Voice Note | 110 |
| Locking and Unlocking a Voice Note | 112 |
| Deleting a Voice Note | 113 |
| Micro-Browser | 114 |
| Starting a Micro-Browser Session | 114 |
| Interacting With Web Pages | 115 |
| Calculator | 116 |
| Calculating Numbers | 116 |
| Converting Currency | 118 |
| Games | 119 |
| Playing a Game | 119 |
| Game Options | 120 |
| Blackjack | 120 |
| Falling Numbers | 121 |
| Video Poker | 122 |
| Adjusting Your Settings | 124 |
| Reordering Menu Items | 124 |
| Customizing a Soft Key Function | 124 |
| TTY Operation | 125 |
| Hands-Free Use | 127 |
| Data Calls | 131 |
| Connecting Your Phone to an External Device | 131 |
| Sending a Data Call | 134 |
| Receiving a Data Call | 135 |

| | |
|---|-----|
| Security | 137 |
| Assigning a New Code or Password | 137 |
| If You Forget a Code or Password | 138 |
| Locking and Unlocking Your Phone | 139 |
| Locking and Unlocking Your Keypad | 140 |
| Restricting Calls | 140 |
| Activating Talk Secure | 142 |
| Troubleshooting | 143 |
| Programming Instructions | 152 |
| Specific Absorption Rate Data | 154 |
| Additional Health and Safety Information | 157 |
| Warranty | 166 |
| Product Registration | 173 |
| Export Law Assurances | 173 |
| Index | 174 |
| Wireless Phone Safety Tips | 187 |

About This Guide

This user guide introduces you to the many features in your Motorola wireless phone.

Navigating To a Menu Feature

Use the menu system to access your phone's features. This guide shows you how to select a menu feature as follows:

Find the Feature

 > Messages
> Text Msgs

This example shows that you must press , scroll to and select **Messages**, then scroll to and select **Text Msgs**.

Optional Features



This label identifies an optional network or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service provider for more information.

Optional Accessories



This label identifies a feature that requires an optional Motorola Original™ accessory.

Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.

The information provided in this document supersedes the general safety information contained in user guides published prior to July 2000. For information regarding radio use in a hazardous atmosphere please refer to the Factory Mutual (FM) Approval Manual Supplement or Instruction Card, which is included with radio models that offer this capability.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

RF Operational Characteristics

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits radio frequency (RF) energy. The phone operates in the frequency range of 824 MHz to 849 MHz in analog and digital mode and 1850 MHz to 1910 MHz in digital mode.

When you communicate with your phone, the system handling your call controls the power levels at which your phone transmits. The output power level typically may vary over a



Safety and General Information

11

range from 0.00 watts to 0.35 watts in analog mode and 0.00 watts to 0.56 watts in digital mode.

Exposure To Radio Frequency Energy

Your Motorola phone is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy:

- United States Federal Communications Commission, Code of Regulations; 47 CFR part 2 sub-part J
- American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95.1-1992
 - Institute of Electrical and Electronic Engineers (IEEE) C95.1-1999 Edition
 - National Council on Radiation Protection and Measurements (NCRP) of the United States, Report 86, 1986
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- Ministry of Health (Canada) Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999
- Australian Communications Authority Radiocommunications (Electromagnetic Radiation-Human Exposure) Standard 1999

To assure optimal phone performance and make sure human exposure to radio frequency electromagnetic energy is within



Safety and General Information

12

the guidelines set forth in the above standards, always adhere to the following procedures:

Portable Phone Operation and EME Exposure

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Do NOT hold the antenna when the phone is in use. Holding the antenna affects call quality and may cause the phone to operate at a higher power level than needed.

Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline telephone. **Speak directly into the microphone.**

Body-Worn Operation

To maintain compliance with FCC/Health Canada RF exposure guidelines, if you wear a phone on your body when transmitting, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this product. Use of non-Motorola-approved accessories may exceed FCC/Health Canada RF exposure guidelines. If you do not use one of the Motorola-supplied or approved body-worn accessories, and are not using the phone held in the normal use position, **ensure the phone and its antenna are at least one inch (2.5 centimeters) from your body when transmitting.**



Safety and General Information

13

Data Operation

When using any data feature of the phone, with or without an accessory cable, **position the phone and its antenna at least one inch (2.5 centimeters) from your body.**

Approved Accessories

For a list of approved Motorola accessories, visit our website at www.mot.com.

Electromagnetic Interference/Compatibility

Note: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your phone in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your phone when on board an aircraft. Any use of a phone must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

The Advanced Medical Technology Association recommends that a minimum separation of 6 inches (15 centimeters) be



Safety and General Information

14

maintained between a handheld wireless phone and a pacemaker. These recommendations are consistent with the independent research by, and recommendations of, the United States Food and Drug Administration.

Persons with pacemakers should:

- ALWAYS keep the phone more than six inches (15 centimeters) from your pacemaker when the phone is turned ON.
- NOT carry the phone in the breast pocket.
- use the ear opposite the pacemaker to minimize the potential for interference.
- turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Safety and General Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.



Safety and General Information

15

When using your phone while driving, please:

- give full attention to driving and to the road.
- use hands-free operation, if available.
- pull off the road and park before making or answering a call if driving conditions so require.

Operational Warnings

For Vehicles With an Air Bag

Do not place a portable phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere, unless the phone is a model specifically identified as being "Intrinsically Safe." Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.



Safety and General Information

16

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

Operational Cautions

Antennas

Do not use any portable phone that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

Batteries

All batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

ITC01-101



Safety and General Information

17

Getting Started

What's in the Box?

Your wireless phone typically comes equipped with a battery and a charger. Other accessory options can customize your phone for maximum performance and portability.

To purchase Motorola Original™ accessories, contact the Motorola Customer Call Center at 1-800-331-6456 in the United States or 1-800-461-4575 in Canada.

Installing the Battery

You must install and charge the battery to use your phone.



Your phone is designed to be used only with Motorola Original batteries and accessories. We recommend that you store batteries in their protective cases when not in use.

Do This

- 1** Remove the battery from its protective clear plastic case.

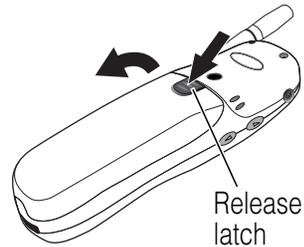
Getting Started



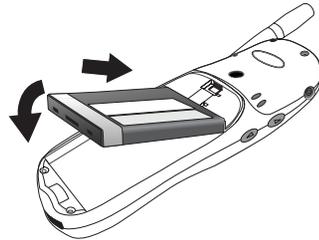
18

Do This

- 2 If necessary, slide down the battery door release latch and lift the door off of the phone.



- 3 Insert the battery, printed arrows first, into the top of the battery compartment and push down.



- 4 Replace the battery door.

Charging the Battery

New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery, as indicated by the following instructions.

Getting Started



Some batteries perform best after several full charge/discharge cycles.

Do This

- 1 Plug the travel charger into your phone with the release tab facing up.



- 2 Plug the other end of the travel charger into the appropriate electrical outlet.
- 3 When your phone indicates that the battery is fully charged (**Charge Complete**), press the release tab and remove the travel charger.

Getting Started

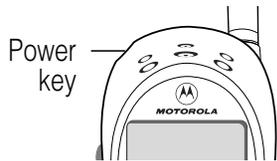


Notes:

- When you charge the battery, the battery level indicator in the upper right corner of the display shows how much of the charging process is complete.
- If the battery charge drops too low, your phone may power off during a call, even when the charger is connected. To avoid this possibility, do not make calls while charging the battery.

Turning Your Phone On

| Do This | To |
|--|--------------------|
| 1 Press and hold  | turn on your phone |



| | |
|---|---|
| 2 If necessary, enter your four-digit unlock code and press OK () | unlock your phone The unlock code is originally set to 1234. Your service provider may change this number before you receive your phone. |
|---|---|

Making a Call

| Press | To |
|---|--|
| 1 keypad keys | dial the phone number Tip: If you make a mistake, press DELETE () to delete the last digit, or press and hold DELETE () to clear all digits. |
| 2  | make the call |

Getting Started



Ending a Call

| Press | To |
|---|--------------|
|  | end the call |

Answering a Call

When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

| Press | To |
|--|-----------------|
|  or ANSWER () | answer the call |

Tip: If your phone is locked, you must unlock it to answer the call.

Seeing Your Phone Number

| Press | To |
|---|-----------------------|
|   | see your phone number |

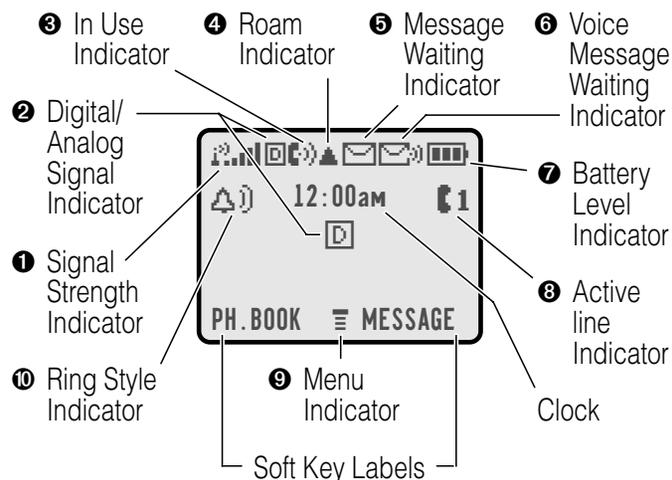
Getting Started



About Your Phone

See page 1 for a basic phone diagram.

Using the Display



The *idle display* is the standard display that you see when you are *not* on a call or using the menu.

Labels at the bottom corners of the display show the current soft key functions. A  (menu) indicator at the bottom center of the display indicates that you can press  to enter the main menu.

About Your Phone



1 Signal Strength Indicator Vertical bars show the strength of the network connection. You cannot make or receive calls when the  (no signal) indicator is displayed.



2 Digital (D) or Analog (A) Signal Indicator Shows whether you are receiving a digital or analog signal.

3 In Use Indicator Shows that a call is in progress.



4 Roam Indicator Shows that your phone is seeking or using another network system outside your home network.



5 Message Waiting Indicator Appears when you receive a text message.



6 Voice Message Waiting Indicator Appears when you receive a voicemail message.

7 Battery Level Indicator Vertical bars show the battery charge level. Recharge the battery when you see **Low Battery** and hear the low battery alert.



8 Active Line Indicator Shows the current active phone line.

About Your Phone



9 Menu Indicator Indicates that you can press  to enter the main menu or open a feature sub-menu.

Ⓜ **Ring Style Indicator** Shows the ring style setting.

🔊 = loud ring

🔊 = soft ring

🔊 = vibrate

🔊 = vibrate and ring

🔊 = silent

Zooming In and Out

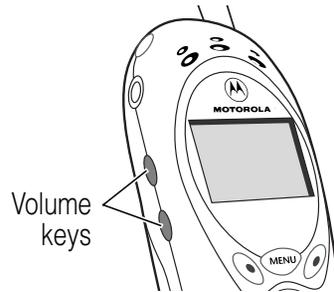
Press and release **MENU**, then press and hold **MENU** to zoom in and out on the display. Zoom in to increase text size, zoom out to display more information.

You can also zoom in and out from the menu. See page 55.

Adjusting Volume

Press the up and down volume keys to:

- increase and decrease earpiece volume during a call
- increase and decrease the ringer volume setting when the idle display is visible



About Your Phone



25

Battery Use

Battery performance depends on many factors, including your wireless carrier's network configuration; signal strength; the temperature at which you operate your

phone; the features and/or settings you select and use; and your voice, data, and other application usage patterns.

Battery Care

Caution: To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals.

To maximize your battery's performance:

- Always use Motorola Original™ batteries and battery chargers. The phone warranty does not cover damage caused from using non-Motorola batteries and/or battery chargers.
- New batteries or batteries that have been stored for long periods of time may require a longer charge time.
- Maintain the battery at or near room temperature when charging.
- Do not expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- When you do not intend to use a battery for a while, store it uncharged in a cool, dark, dry place, such as a refrigerator.
- Over extended periods of time, batteries gradually wear down and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk time or an increase in charging time, then it is probably time to purchase a new battery.

About Your Phone



26



The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods. Never dispose of batteries in a fire because they may explode.

Extending Battery Life

- **Turn off your display backlight**
The backlight uses power. To turn it off, see page 55.
- **Minimize keypad-intense functions**
Activities that require intensive keystroke use (such as playing a game or using messaging) reduce your phone's talk and standby time. Lock the keypad when storing the phone in your purse or pocket to avoid unnecessary keypad and backlight activations. See page 140.



Making and Answering Calls



For basic instructions on how to make a call, end a call, and answer a call, see pages 21–22.

Redialing a Number

If you hear an ordinary busy signal:

| Press | To |
|-------|------------------------|
| 1 | hang up |
| 2 | redial the busy number |

Using Caller ID



Calling line identification (caller ID) displays the phone number for incoming calls.

The phone displays the caller's name when the name is stored in your phonebook, or

Incoming Call when caller ID information is not available.

Using Talk Secure

When *talk secure* is activated, your phone always tries to use a high-security connection to prevent others from intercepting your calls. To activate talk secure, see page 142.

If a high-security connection is not available, your phone uses a standard connection and displays **Line Not Secure**. This message does not appear when caller ID or other information is displayed.

Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- the  (missed call) indicator
- X Missed Calls Y Unknown**, where **X** is the total number of missed calls and **Y** is the number of missed calls with no caller ID information

| Press | To |
|---|-----------------------------|
| 1 VIEW  | see the received calls list |
| 2   | select a call to return |
| 3  | make the call |

Calling an Emergency Number

Your service provider programs one or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be



Making and Answering Calls

placed due to network, environmental, or interference issues.



Making and Answering Calls

| Press | To |
|---|---------------------------|
| 1 keypad keys | dial the emergency number |
| 2  | call the emergency number |

Turning Off a Call Alert

You can turn off your phone's incoming call alert before answering the call.

| Press | To |
|-------------------|--------------------|
| either volume key | turn off the alert |

Canceling an Incoming Call

While the phone is ringing or vibrating:

| Press | To |
|--|--------------------------|
|  or IGNORE  | cancel the incoming call |



Depending on your phone settings and/or service subscription, the call may be forwarded to another number, or the caller may hear a busy signal.

Calling With Speed Dial

Each entry you store in your phonebook is assigned a unique *speed dial* number. To speed dial a phonebook entry:

| Press | To |
|---|--|
| 1 keypad keys | enter the speed dial number for the entry you want to call |
| 2  | submit the number |
| 3  | call the entry |

Calling With One-Touch Dial

To call phonebook entries 1 through 9, just press and hold the one-digit speed dial number for one second.

We recommend that you reserve phonebook entry 1 (speed dial number 1) for storing and dialing your voicemail number. In many cases, your service provider has already done this for you. If necessary, see page 65 to store your voicemail number for one-touch dial access.

Calling a Number In a Text Message



To call a phone number embedded in a text message that you receive:



Making and Answering Calls



Making and Answering Calls

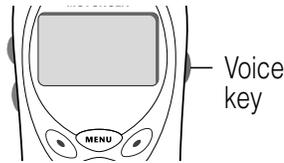
| Press | To |
|---|-------------------------------|
| 1  | open the Text Msg Menu |
| 2  | scroll to Call Back |
| 3 SELECT  | call the number |

Additional Calling Features

While dialing (with digits visible in the display), open the **Dialing Menu** to perform the following tasks:

| Press | To |
|---|--|
|  > Attach Number | attach a number from the phonebook or recent call lists |
|  > Send Message | open a new text message with the number in the To field |

You can also call a number using these features:

| Do This | To Call |
|---|--|
| Press and release the voice key, then say a voice name  | a phonebook entry using voice dial To record a voice name, see page 69. |
| Press  > Recent Calls > Received Calls or Dialed Calls > entry to call | a missed call, or a recent received or dialed call |

Using Features While On a Call

Using Call Waiting



When you are on a call, an alert tone sounds to indicate that you have received a second call.

| Press | To |
|--------------|-------------------------------|
| 1 SND | answer the new call |
| 2 SND | switch back to the first call |

Making a Three-Way Call



During a call, you can call and connect a third party for a three-way call. You cannot do this if you already have a call on hold.

| Press | To |
|---------------|-------------------------------|
| 1 keypad keys | dial the third party's number |
| 2 SND | call the number |
| 3 SND | connect the two calls |
| 4 END | end the entire call |



Using Features While On a Call

Additional On-Call Features



Using Features While On a Call

| Press | To |
|---|--|
| MUTE (👁) (if available) or MENU > Mute | mute the call |
| SPEAKER (👁) (if available) or MENU > Spkrphone On | activate an attached speakerphone during an active call |
| MENU > My Tel. Number | see your phone number |
| MENU > Send Tones | send a number to the network as DTMF tones, for credit card or password calls To activate DTMF tones, see the "DTMF" option on page 56. |
| MENU > Received Calls or Dialed Calls | view recent received or dialed call numbers |
| MENU > Messages | view or send messages |
| MENU > Datebook | view datebook entries |
| MENU > Other Information | view phone specifications |

Using the Menu

Navigating to a Feature

Use these keys to move through the menu system:

Left Soft Key

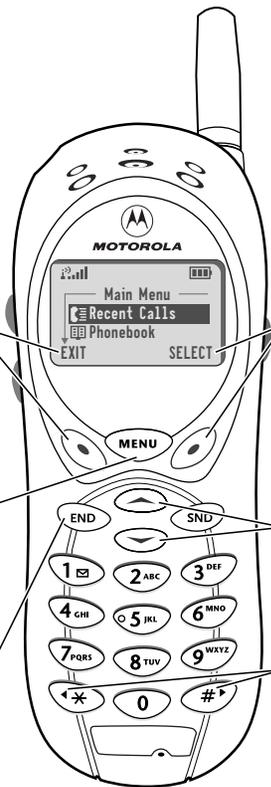
Perform the function shown in the lower left corner of the display (usually EXIT or BACK).

Menu Key

Enter the menu system, or open a sub-menu, when  appears in the bottom center of the display.

End Key

Exit the menu system without making changes, return to the idle display.



Right Soft Key

Perform the function shown in the lower right corner of the display (usually SELECT the highlighted menu item).

Scroll Keys

Scroll up or down through menus and lists.

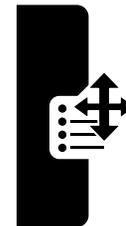
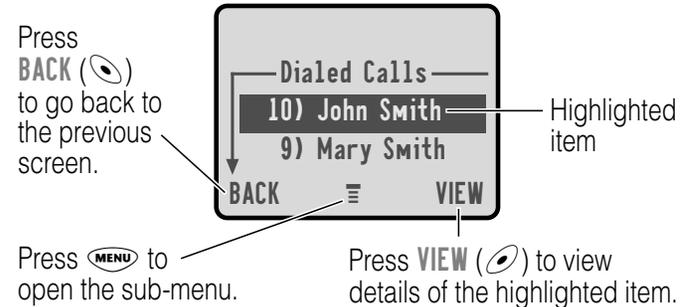
 and  Cycle through and set the value of the highlighted menu item.



Using the Menu

Selecting a Feature Option

Some features require you to select an item from a list:

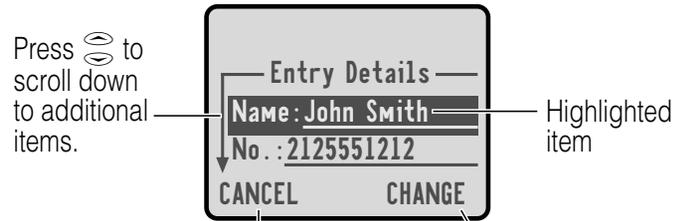


Using the Menu

- Press  to scroll up or down to highlight the item you want.
- In a numbered list, press a number key to highlight the item.
- In an alphabetized list, press a key multiple times to cycle through the letters on the key and highlight the closest matching list item.

Entering Feature Information

Some features require you to enter information:



Press to scroll down to additional items.

Highlighted item

Press **CANCEL** () to exit without making changes. **DONE** () appears when you enter or edit information.

Press **CHANGE** () to edit the information.

- Enter numbers or text with the keypad.
- When an item has a list of possible values, press or to scroll through and select a value.
- When an item has a list of possible numeric values, press a number key to set the value.
- If you enter or edit information and do not want to save your changes, press to exit without saving.



Using the Menu

The message center lets you compose and send text messages. A *flashing cursor* shows where text will appear:



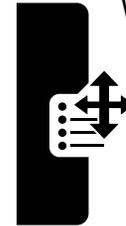
Flashing cursor indicates insertion point.

Press **BROWSE** () to view and insert a quick note.

Press **CANCEL** () to exit without making changes.

Press to open the sub-menu.

When you enter text using the standard tap method, the flashing cursor changes to a *block cursor*, and the soft key functions change:



Using the Menu



Block cursor indicates current highlighted character.

Press **OK** () to accept and store the text.

After two seconds, the block cursor reverts to a flashing cursor and moves to the next position.

Press **DELETE** () to delete the character to the left of the insertion point.

Entering Text

Multiple text entry methods make it easy for you to enter names, numbers, and messages on your phone.

Choosing a Text Mode

Press **MENU** from any text entry screen to select a text mode:

iTAP Let the phone predict each word as you enter it. See page 44.

Tap Method Enter letters, numbers, and symbols by pressing a key one or more times. See page 40.

Numeric Enter numbers only.

Symbol Enter symbols only. See page 43.

Browse Browse your phonebook or recent call lists to select a name or number.

Note: The text mode you select remains active until you change it by selecting another mode.

Entering Text



Using Tap Method

This is the standard mode for entering text on your phone.

Press **MENU** from any text entry screen and select the **Tap Method** menu option.

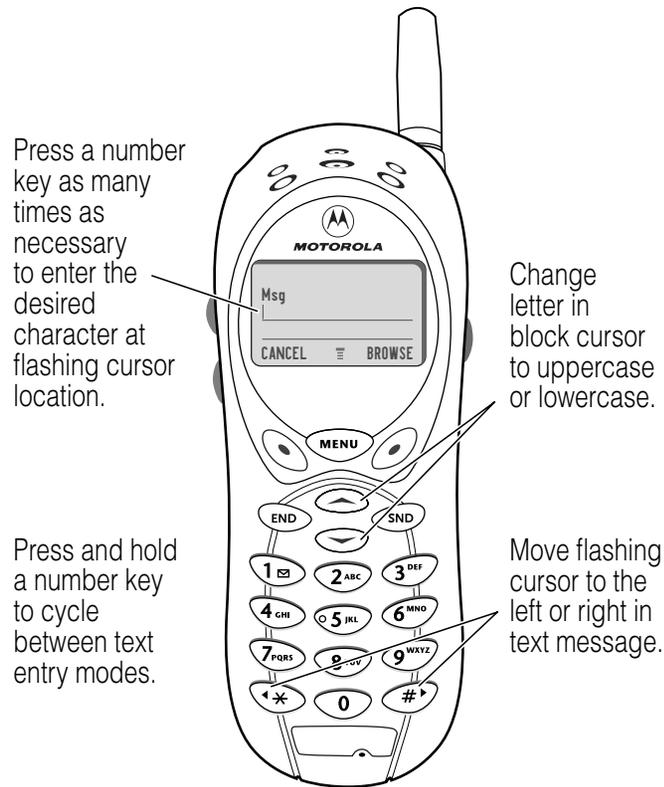
| Do This | To |
|--|--|
| 1 Press a number key one or more times | select a letter, number, or symbol shown in the "Character Chart" on page 42 |
| 2 Continue pressing number keys | enter the remaining characters |
| 3 Press OK (⏏) | store the text when you are finished |

Entering Text



General Text Entry Rules

Press a number key repeatedly to cycle through its characters. See “Character Chart” on page 42.



Press and hold a number key to cycle between text entry modes.

- If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.

Entering Text



- The first character of every sentence is capitalized. (Press down to force the character to lowercase while it is highlighted by the block cursor).
- Your phone may support multiple languages. The current language setting determines whether a new message begins on the left or right side of the display.

You can switch languages within a message. Press to select the text mode and language you want to use.

Character Chart

Use this chart as a guide for entering spaces, letters, numbers, and symbols with the tap method.

| | |
|--|--|
| | space . 1 ? ! , @ _ & ~ : ; " - () ' ` ¡ ¨ % £ \$ ¥ ¤ € |
| | a b c 2 á à â ã ç |
| | d e f 3 é è ê ë |
| | g h i 4 í î ï |
| | j k l 5 |
| | m n o 6 ñ ó ô õ |
| | p q r s 7 |
| | t u v 8 θ ü ú ù û |
| | w x y z 9 |
| | + - 0 x * / \ [] = > < # § |

Note: This chart may not reflect the exact character set available on your phone.

Entering Text



Using Symbol Mode

Your phone provides an alternate way to enter symbol characters in a message. Press **MENU** from any text entry screen and select the **Symbol** menu option.

| Do This | To |
|---|---|
| 1 Press a number key one time | display its symbol options at the bottom of the display See "Symbol Chart" on page 43. |
| 2 Press *# or #* or Press the number key multiple times | highlight the symbol you want |
| 3 Press SELECT (⊙) | enter the symbol at the flashing cursor location |

Symbol Chart

Use this chart as a guide for entering characters in symbol mode.

| | |
|--------------|--|
| 1 ☐ | space . ? ! , @ _ & ~ : ; " - () ' ` ~ i % £ \$ ¥ ¤ € |
| 2 abc | @ _ \ α β |
| 3 DEF | / : ; δ φ |
| 4 ghi | " & ' γ |

Entering Text



Using iTAP™ Software Predictive Text Entry Method

iTAP™ software provides a predictive text entry method that lets you enter a word using one keypress per letter.

Press **MENU** from any text entry screen and select the **iTAP** menu option.

Enter Words

| Do This | To |
|--------------------------------------|--|
| 1 Press a number key one time | enter the first letter of the word The letters associated with the key are shown at the bottom of the display. |
| 2 Press number keys (one per letter) | enter the rest of the word Alternative words and letter combinations are shown at the bottom of the display. The word choices are updated with each keypress. |

| | |
|---------------|---------------------|
| 5 JKL | () [] { } λ |
| 6 MNO | ¿ ¡ ~ ω |
| 7 PRS | < > = π β σ |
| 8 TUV | \$ £ ¥ ¤ € θ |
| 9 WXYZ | # % * ξ ψ |
| 0 | + - x * / = > < # § |

Entering Text



| Do This | To |
|-------------------|---|
| 3 Press or | highlight the word you want |
| 4 Press SELECT | enter the word at the flashing cursor location A space is automatically inserted after the word. |

For example, to spell the word “act,” press . The display shows:

Flashing cursor indicates insertion point.

Press to scroll and see additional word choices.

Press **DELETE** to clear the last letter.

Press **SELECT** to insert the highlighted word.

Enter Novel Words

You may enter a word that the iTAP software does not recognize. If the word you want is not displayed:

| Do This | To |
|-----------------------|--|
| 1 Press DELETE | delete letters until you see a letter combination that matches the start of the word |

Entering Text



| Do This | To |
|---|--|
| 2 Press or | highlight the letter or letter combination |
| 3 Press SELECT , then press | shift the text entry cursor to the left and “lock” the selected word portion |
| 4 Continue to enter letters and highlight letter combinations | spell the word |

Punctuation

| Press | To |
|-------|--|
| or | enter punctuation or other characters as shown in the “Character Chart” on page 42 |

Capitalization

The first word of a sentence is automatically capitalized, with following words in lowercase.

| Press | To |
|-------|--|
| | change the words to initial character capitalized, all uppercase characters, or all lowercase characters |

Entering Text



Enter Numbers

| Do This | To |
|---|--|
| 1 Enter the first digit and then highlight it | put the iTAP software in number entry mode |
| 2 Press number keys | add digits to the number |
| 3 Press SELECT (⊙) | enter the number at the flashing cursor location |

Delete Letters and Words

Place the cursor to the right of the text you want to delete, and then do the following:

| Do This | To |
|-------------------------|-----------------------------|
| Press DELETE (⊙) | delete one letter at a time |
| Hold DELETE (⊙) | delete the entire message |

Entering Text



47

Menu Feature Descriptions

This chapter describes all of your phone's features in order of the menu map shown on pages 3–4.

Main Menu

RECENT CALLS

Received Calls  > Recent Calls
> Received Calls

View a list of recently received calls. See page 59.

Dialed Calls  > Recent Calls
> Dialed Calls

View a list of recently dialed calls. See page 59.

Notepad  > Recent Calls
> Notepad

Call or store the last number entered on the keypad. See page 61.

Call Times  > Recent Calls
> Call Times

View call timers that track time spent on your last call, dialed calls, received calls, all calls since reset, and all calls total. See page 61.



Menu Feature Descriptions



PHONEBOOK  > Phonebook

Store names and numbers as entries in your phonebook, then call numbers by selecting them from the phonebook list. See page 64.

48

DATEBOOK  > **Datebook**

Use the datebook calendar to schedule and review your appointments. See page 75.

QUICK DIAL  > **Quick Dial**

Dial pre-programmed numbers. Your service provider may program your phone with one or more quick dial numbers, such as the customer service number. You can call them by selecting them from the quick dial list.

Note: Your service provider may use a different name for this feature.



RADIO  > **Radio**

Listen to FM radio stations with the optional Motorola Original™ FM Stereo Radio Headset accessory. This menu feature is displayed only when the FM Stereo Radio Headset is plugged into the accessory connector port on your phone. See page 80.



MESSAGES  > **Messages**

Adjust message settings, view and manage the various types of messages your phone can receive and/or send:

Create Msg Create new text messages. See page 91.

VoiceMail Listen to your recorded voice messages. See page 83.



Menu Feature Descriptions



Text Msgs

Read and manage text messages. See page 85.

Quick Notes

Select and send pre-written messages from the quick notes list. See page 93.

Outbox

View all outgoing text messages, delivered and undelivered.

Drafts

Store and edit text messages that you have written but not sent.

RING STYLES

Style  > **Ring Styles**
> **Style**

Select the ring style your phone uses to notify you of incoming calls, messages, or other events. See page 95.

Style Detail  > **Ring Styles**
> **Style Detail**

Change details about the current ring style. *Style* represents the name of the ring style. See page 95.

My Tones  > **Ring Styles**
> **My Tones**

Create custom alert tones for your phone. See page 97.

SHORTCUTS  > **Shortcuts**

Create keypad or voice shortcuts to menu features. See page 105.

Menu Feature Descriptions



VOICE NOTES

 > **Voice Notes**

Use the voice key to record messages and phone calls. See page 108.

Note: Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations.

BROWSER

 > **Browser**

Access Web pages and run Web-based applications. The micro-browser delivers WAP (Wireless Application Protocol) pages from your service provider directly to your phone. See page 114.



CALCULATOR

 > **Calculator**

Use your phone as a calculator or currency converter. See page 116.

GAMES

 > **Games**

Play games on your phone. See page 119.

Settings Menu

PHONE STATUS

My Tel. Number  > **Settings**

> **Phone Status**

> **My Tel. Number**

View, enter, and edit information about your name and phone number.

Menu Feature Descriptions



51

Active Line

 > **Settings**
> **Phone Status**
> **Active Line**



Change the active phone line to send and receive calls from either of the available numbers.

Battery Meter

 > **Settings**
> **Phone Status**
> **Battery Meter**

View a detailed battery charge meter.

Other Information

 > **Settings**
> **Phone Status**
> **Other Information**



View your phone's feature specifications (if available from the service provider).

CONNECTION

Connect your phone to a computer or hand-held device to send and receive data calls on the connected device. See page 131.



Incoming Call

 > **Settings**
> **Connection**
> **Incoming Call**

Specify the format for the next incoming call. You can select **Data In Only** or **Normal**. See page 135.

IN-CALL SETUP

Set the features that are active during a call, such as the in-call timer and call answering options.

Menu Feature Descriptions



52

In-Call Timer  > Settings
> In-Call Setup
> In-Call Timer

Adjust call timer **Display** and **Beep** settings. You can set your timer to beep at a selected interval during your calls. (60 seconds is the default.) You can also turn on or off a display timer during calls as follows:

- Time** Display the elapsed time for the current call.
- Off** No in-call timer display.

Answer Options  > Settings
> In-Call Setup
> Answer Options

Turn call answering options on or off:

- Multi-Key** Answer by pressing any key.

SECURITY

Phone Lock  > Settings > Security
> Phone Lock

Lock and unlock your phone. See page 139.

Lock Keypad  > Settings > Security
> Lock Keypad

View instructions on how to lock and unlock your keypad. See page 140.

Lock Application  > Settings > Security
> Lock Application

Lock and unlock specific phone applications (such as phonebook or datebook). When an application is locked, users must enter the unlock code to use the application.

Menu Feature Descriptions



53

Talk Secure  > Settings > Security
> Talk Secure

Activate a secure connection to prevent others from intercepting your calls. See pages 28 and 142.

Restrict Calls  > Settings > Security
> Restrict Calls

Restrict incoming and outgoing calls. See page 140.

New Passwords  > Settings > Security
> New Passwords

Change your unlock code (originally set to 1234) or your security code (originally set to 000000). See page 137.

OTHER SETTINGS

Personalize  > Settings
> Other Settings
> Personalize

Set several personal phone options:

Main Menu Change the order of the main menu. See page 124.

Keys Change the functions of the soft keys in the idle display. See page 124.

Greeting Change the text displayed when you turn on your phone.

Menu Feature Descriptions



54



Quick Dial

Change quick dial number(s).



Initial Setup

 > Settings
> Other Settings
> Initial Setup

Set many basic phone options:

Time and Date Set the phone's time and date.

Backlight Set the amount of time that the display backlight remains on, or turn off the backlight to conserve battery power.

Zoom Switch between three lines (**Zoom Out**) and two lines (**Zoom In**) of display text.

TTY Setup Set your phone to operate in one of three TTY modes, or return to normal **Voice** mode. See page 125.



Scroll Force the cursor to stop or wrap around when it reaches the top or bottom of a list in the display.

Menu Feature Descriptions



55

Animation

Turn animation off (to conserve battery power) or on. Animation makes your phone's menus move smoothly as you scroll up and down.

Language

Set the language for phone menus.

Battery Save

Adjust the phone's power usage characteristics to conserve power.

Contrast

Adjust the contrast setting for your display.

DTMF

Your phone can send a number to the network as dual tone multi-frequency (DTMF) tones. DTMF tones are used to communicate with automated systems that require you to enter a number such as a code, password, or credit card number. Use this option to set DTMF tones on or off.

Master Reset

Reset all options back to their original factory settings *except* for the unlock code, security code, and lifetime timer.

Menu Feature Descriptions



56

Master Clear Reset all options back to their original factory settings *except* for the unlock code, security code, and lifetime timer, *and* clear all user settings and entries.

Note: This option *erases all user-entered information* stored in your phone's memory, including phonebook and datebook entries. Once you erase the information, it cannot be recovered.

Network  > Settings
> Other Settings
> Network



View and adjust your phone's network settings.

Your service provider registers your phone to a network. You can view information about the current network, change how your phone searches for a network, and activate alerts that indicate when a call is dropped or network registration changes.

Car Settings  > Settings
> Other Settings
> Car Settings



Adjust hands-free car kit settings.

You can set your phone to route calls directly to the car kit when it detects a connection, and

Menu Feature Descriptions



automatically answer calls after two rings. See page 127.

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Headset  > Settings
> Other Settings
> Headset



Set your phone to automatically answer calls after two rings when connected to a headset. See page 127.

Menu Feature Descriptions



Recent Calls

Viewing Received Calls or Dialed Calls

Your phone keeps a list of the calls you recently received and dialed, even if the calls did not connect. The lists are sorted from newest to oldest entries. The oldest entries are deleted as new ones are added.

Shortcut: Press **SND** to go directly to the dialed calls list from the idle display.

Find the Feature **MENU** > Recent Calls

| Press | To |
|---|--|
| 1  | scroll to Received Calls or Dialed Calls |
| 2 SELECT () | select the list |
| 3  | scroll to an entry |

Note: ✓ means the call connected.



Recent Calls



Recent Calls

| Press | To |
|---|--|
| 4 SND | call the entry's number |
| or | |
| VIEW () | view entry details |
| or | |
| MENU | open the Last Calls Menu to perform other procedures as described in the following list |

The **Last Calls Menu** includes the following options:

| Option | Description |
|----------------------|--|
| Store | Create a phonebook entry with the number in the No. field. |
| Delete | Delete the entry. |
| Delete All | Delete all entries in the list. |
| Send Message | Open a new text message with the number in the To field. |
| Add Digits | Add digits after the number. |
| Attach Number | Attach a number from the phonebook or recent call lists, after the highlighted number. |
| Send Tones | Send the number to the network as DTMF tones, for credit card or password calls. |

Using the Notepad

Your phone stores the most recent string of digits entered on the keypad in a temporary memory location called the *notepad*. This can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find the Feature

 > Recent Calls
> Notepad

| Press | To |
|---|---|
|  | call the number |
| or | |
|  | open the Dialing Menu to attach a number or insert a special character |
| or | |
| STORE  | create a phonebook entry with the number in the No. field |

Viewing and Resetting Call Timers

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.



Recent Calls

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.



Recent Calls



You can view the following network connection times:

| Timer | Description |
|----------------|---|
| Last Call | Time spent on last dialed or received call. You cannot reset this timer. |
| Dialed Calls | Time spent on dialed calls since the last time you reset this timer. |
| Received Calls | Time spent on received calls since the last time you reset this timer. |
| All Calls | Time spent on dialed and received calls since the last time you reset this timer. |
| Lifetime | Time spent on all calls on this phone. You cannot reset this timer. |

To view a call timer:

Find the Feature

MENU > Recent Calls
> Call Times

| Press | To |
|--------------------|------------------------------|
| 1 | scroll to the timer you want |
| 2 SELECT () | view the recorded time |

To reset the call timer:

| Press | To |
|-------------------|-------------------------------|
| 1 RESET () | reset the time (if available) |
| 2 YES () | confirm the reset |



Recent Calls

Phonebook

You can store a list of names and phone numbers or email addresses in your phone's electronic phonebook.

To see the names in your phonebook, press

MENU > **Phonebook** from the idle display. Scroll to a name and press **VIEW** () to view details of the phonebook entry as shown below.



Phonebook

Viewing Entry Details

Type indicator identifies number type:

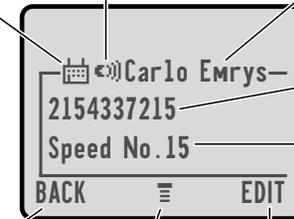
- Work
- Home
- Main
- Mobile
- Fax
- Pager
- Email

Voice Name indicator indicates a recorded voice name

Entry's **Name**

Entry's **phone number** or **email address**

Entry's speed dial number



Return to list

Press **MENU** to open the **Phonebook Menu**

Edit entry

Note: When you set a distinctive ringer alert for an entry, the **Ringer ID** setting appears below the speed dial number.

Storing a Phonebook Entry

A phone number or email address is required for a phonebook entry. All other information is optional.

Shortcut: Enter a phone number in the idle display, then press **STORE** (☉) to create a phonebook entry with the number in the **No.** field. Go directly to step 3 to continue.

Enter Information

Find the Feature

MENU > Phonebook
MENU > New



Phonebook

| Press | To |
|---------------------|--|
| 1 ☉ | scroll to Phone Number or Email Address |
| 2 SELECT (☉) | select the entry type |
| 3 CHANGE (☉) | select Name |
| 4 keypad keys | enter a name for the entry |
| 5 OK (☉) | store the name |
| 6 CHANGE (☉) | select No. or Email |
| 7 keypad keys | enter the phone number or email address |
| | Tip: You can store a PIN code with the phone number. See page 67. |
| 8 OK (☉) | store the phone number or email address |



Phonebook

| Press | To |
|----------------------|--|
| 9 CHANGE (☉) | select Type |
| | Note: This option is not available for email entries. |
| 10 ☉ | scroll to the number type |
| 11 SELECT (☉) | select the number type |
| 12 RECORD (☉) | record a voice name for the entry, if desired (see page 69) |
| | or |
| | Go to step 13 if you do not want a voice name |
| 13 ☉ | scroll to Speed No. |
| | The next available speed dial number is assigned to a new phonebook entry. |
| 14 CHANGE (☉) | select Speed No. if you want to change it |
| 15 keypad keys | enter a different speed dial number, if desired |
| 16 OK (☉) | store the speed dial number |
| 17 CHANGE (☉) | select Ringer ID if you want to assign a distinctive ringer alert for the phone number |
| | Your phone uses the alert to notify you when you receive a call from this phone number. See page 96. |

| Press | To |
|---|---|
| 18  | scroll to the alert you want |
| 19 SELECT  | store the ringer ID alert |
| 20 SELECT  | select MORE if you want to create another entry under the same Name |

You must use a different **Type** identifier for each number.

Complete Phonebook Entry

When you are finished entering information for a phonebook entry:

| Press | To |
|--|-----------------|
| DONE  | store the entry |

Storing a PIN Code With the Phone Number

You can store a PIN code with the phone number for calls that require additional digits (for example, to make a calling card call, or to retrieve voicemail or answering machine messages). Insert one or more of the following characters



Phonebook

in the dialing sequence to ensure that the number dials and connects properly:



Phonebook

| Press | To |
|--|---|
|  > Insert Pause | insert a p (pause) character Your phone dials the preceding digits, waits for the call to connect, then sends the remaining digit(s). |
|  > Insert Wait | insert a w (wait) character Your phone dials the preceding digits, waits for the call to connect, then prompts you for confirmation before it sends the remaining digit(s). |
|  > Insert 'n' | insert an n (number) character Your phone prompts you for a number before dialing the call. The number you enter is inserted into the dialing sequence in place of the n character |

Note: You can store a maximum of 32 digits per number. Each character counts as one digit.

Recording a Voice Name For a Phonebook Entry

You can record a voice name for a new or existing phonebook entry. A voice name lets you call the phonebook entry using voice dial (see page 70).

Tip: Make your recording in a quiet location. Hold the phone about four inches (10 centimeters) from your mouth, and speak directly into the phone in a normal tone of voice.

Find the Feature  > Phonebook

| Do This | To |
|---|-----------------------------|
| 1 Press  | scroll to the entry |
| 2 Press VIEW () | view entry details |
| 3 Press EDIT () | edit the entry |
| 4 Press  | scroll to Voice Name |
| 5 Press RECORD () | begin recording |
| 6 Press and release the voice key and say the entry's name (in two seconds) | record the voice name |
| 7 Press and release the voice key and repeat the name | confirm the voice name |
| 8 Press DONE () | store the voice name |



Phonebook

Dialing a Phonebook Entry

Use one of the following procedures to call a number (or send a text message to an email address) stored in your phonebook.

Phonebook List

Find the Feature  > Phonebook

| Press | To |
|---|--|
| 1 keypad key letter | jump to entries that begin with that letter (optional) |
| 2  | scroll to the entry |
| 3  | make the call |

Voice Dial

| Do This | To |
|--|---------------|
| Press and release the voice key and say the entry's name (in two seconds). | make the call |

To speed dial a phonebook entry, see page 31. To call an entry with one-touch dial, see page 31.



Phonebook

Editing a Phonebook Entry

Find the Feature  > Phonebook

| Press | To |
|---|---------------------|
| 1  | scroll to the entry |
| 2 VIEW () | view entry details |
| 3 EDIT () | edit the entry |

Edit the entry as described on pages 65-67.

Deleting a Phonebook Entry

Find the Feature  > Phonebook

| Press | To |
|--|--------------------------------|
| 1  | scroll to the entry |
| 2 MENU | open the Phonebook Menu |
| 3  | scroll to Delete |
| 4 SELECT () | select Delete |
| 5 YES () | confirm the deletion |

Setting the Primary Number for a Phonebook Entry

When you enter multiple phone numbers for the same name, you can set one as the primary number.

Find the Feature  > Phonebook



Phonebook



Phonebook

| Press | To |
|---|--|
| 1  | scroll to the entry |
| 2 MENU | open the Phonebook Menu |
| 3  | scroll to Set Primary |
| 4 SELECT () | select Set Primary |
| 5  | scroll to the number you want to set as the primary number |
| 6 SELECT () | set the primary number |

Depending on how the phonebook list is sorted, the primary number is listed first, or is the only number that appears for a phonebook entry. See page 73.

Checking Phonebook Capacity

You can see how much memory space remains for storing phonebook and datebook entries on your phone.

Find the Feature  > Phonebook

| Press | To |
|---|---|
| 1 MENU | open the Phonebook Menu |
| 2  | scroll to Ph Book Capacity |
| 3 SELECT () | select Ph Book Capacity |
| | Your phone displays the phone memory meter. |

Sorting the Phonebook List

You can sort your phonebook list by speed dial number (the standard), name, email address, or voice name.

Note: The voice name sort is identical to the name sort, except that entries with voice name tags appear first.

Find the Feature  > Phonebook

| Press | To |
|---|--|
| 1  | open the Phonebook Menu |
| 2  | scroll to Setup |
| 3 SELECT  | select Setup |
| 4  | scroll to Sort by |
| 5 CHANGE  | select Sort by |
| 6  | scroll to Name, Speed No., Voice Name, or Email |
| 7 SELECT  | select the sort order |

If you select **Speed No.**, **Voice Name**, or **Email**, the procedure is complete.

If you select **Name**, you must specify whether you want to view all numbers or just the primary number for each name:

| Press | To |
|---|--|
| 8 CHANGE  | change view preference |
| 9  | scroll to Primary Contacts or All Contacts |



Phonebook

| Press | To |
|--|----------------------------|
| 10 SELECT  | select the view preference |
| 11 DONE  | set the view preference |

To set an entry's primary phone number, see page 71.

Tip: When the phonebook list displays primary numbers only, you can scroll to a name and press  or  to view other numbers associated with the name.



Phonebook

Datebook

The datebook is a calendar that lets you schedule and organize events such as appointments and meetings. You can set the datebook to send a reminder alarm for specific events.

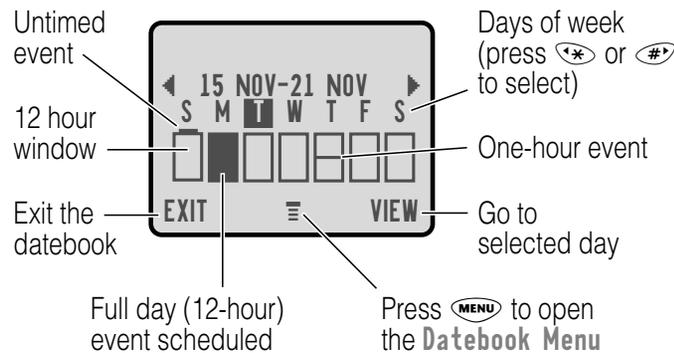
Note: You must set the correct time and date on your phone to use the datebook.

To schedule or review datebook events:

Find the Feature  > Datebook

Week View

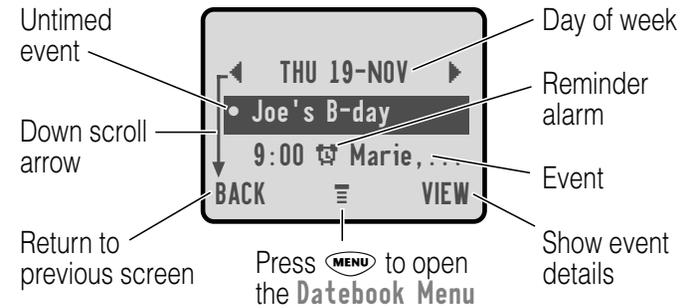
The datebook initially displays a calendar for the week. Lines or filled boxes indicate scheduled events.



Datebook

Day View

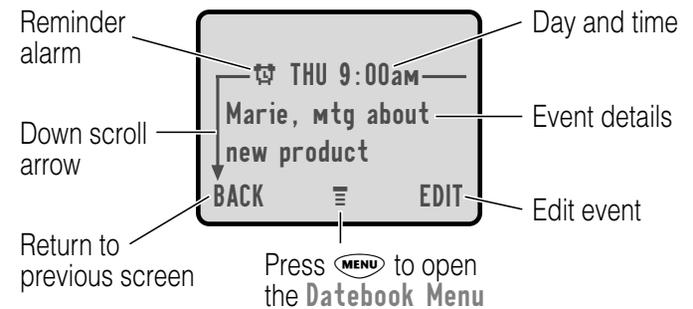
Select a day and press **VIEW** () to see the day's events.



Datebook

Event View

Select an event and press **VIEW** () to see event details.



Adding a Datebook Event

A title is required for a datebook event. All other information is optional.

Note: You must create an event to use the reminder alarm.

Find the Feature  > Datebook > day
  > New

| Press | To |
|---|---|
| 1 CHANGE (⌂) | select Title |
| 2 keypad keys | enter a title for the event |
| 3 OK (⏎) | store the event title |
| 4  | scroll to other fields and enter information as necessary You can set start time, duration, date, repeat interval, and reminder alarm. |
| 5 DONE (⏏) | store the event |

Changing Event Information

Find the Feature  > Datebook

| Press | To |
|--|------------------------|
| 1  or  | scroll to the day |
| 2 VIEW (⌂) | display the day view |
| 3  | scroll to the event |
| 4 VIEW (⌂) | display the event view |
| 5 EDIT (⌂) | edit the event |



Datebook

Copying an Event

Find the Feature  > Datebook

| Press | To |
|--|--|
| 1  or  | scroll to the day |
| 2 VIEW (⌂) | display the day view |
| 3  | scroll to the event |
| 4  | open the Datebook Menu |
| 5  | scroll to Copy |
| 6 SELECT (⌂) | copy the event |
| 7 YES (⏎) | confirm the copy Your phone assumes you want to change the date, and displays the Date field. |
| 8 keypad keys | enter date information |
| 9  (⌂) | move to month, day, and year |
| 10 DONE (⏏) | save the copy of the event |
| 11  | scroll to and edit event information, if necessary |



Datebook

| Press | To |
|--------------------|-----------------------|
| 12 DONE (⓪) | store the information |

Deleting an Event

Find the Feature **MENU** > **Datebook**

| Press | To |
|---------------------|-------------------------------|
| 1 * or # | scroll to the day |
| 2 VIEW (⓪) | display the day view |
| 3 ⓪ | scroll to the event |
| 4 MENU | open the Datebook Menu |
| 5 ⓪ | scroll to Delete |
| 6 SELECT (⓪) | select Delete |
| 7 YES (⓪) | confirm the deletion |



Datebook

Radio



You can use your phone to listen to FM radio stations when the optional Motorola Original™ FM Stereo Radio Headset accessory is plugged into the phone's accessory connector port.

Turning the Radio On and Off

| Press | To |
|------------------|---------------------------|
| Radio (⓪) | turn the radio on and off |

Alternatively, you can use the following procedure:

| Press | To |
|--------------------------------------|--------------------------|
| 1 MENU | open the menu |
| 2 ⓪ | scroll to Radio |
| 3 On (⓪) or Off (⓪) | turn the radio on or off |

Radio



Note: The **Radio** menu feature and soft key options appear only when the FM Stereo Radio Headset is plugged into the accessory connector port.

Tuning a Station

| Do This | To |
|--|---|
| Press   | scroll to the next frequency |
| or | |
| Press and hold   | scroll to the next available stereo station |

Storing a Preset

| Do This | To |
|--|---|
| Press and hold a number key  to  | assign its preset number to the tuned station |

Selecting a Preset

| Press | To |
|---|--|
| a number key  to  | tune the station stored at the preset location |

Sending and Receiving Calls With the Radio On

Your phone rings or vibrates as usual to notify you of an incoming call, message, or other event.



| Do This | To |
|---|--|
| Press IGNORE  | ignore the call |
| Press ANSWER  | answer the call |
| or | |
| Press the button on the FM Stereo Radio Headset microphone | Note: You can use the FM Stereo Radio Headset microphone to converse with the other party during a call |

To end the call and resume the FM broadcast:

| Do This | To |
|--|--------------|
| Press END  | end the call |
| or | |
| Press and hold the button on the FM Stereo Radio Headset microphone | |



Turn the radio off before dialing outgoing calls from the phone keypad. You do not have to turn off the radio to dial emergency numbers, or numbers selected from your phonebook or recent call lists.

Tip: To dial a recently called number, press **SND**  or the button on the FM Stereo Radio Headset microphone to go to the dialed calls list. For more information, see page 59.

Messages—Voicemail



You can listen to your voicemail messages by calling your network voicemail phone number. Voicemail messages are stored on the network—not on your phone.

Storing Your Voicemail Number

Storing your voicemail number on your phone makes it easy for you to listen to new voicemail messages. In many cases, your service provider has already done this for you.

Find the Feature

- > Messages
- > VoiceMail Setup

| Press | To |
|---------------|---|
| 1 keypad keys | enter your voicemail number |
| | Tip: You can store your PIN code with the voicemail number. See page 67. |
| 2 OK (ⓘ) | store the number |

Your service provider additionally may store your voicemail number as phonebook entry number 1, so you can use one-touch dial to listen to your voicemail messages. If necessary, see page 65 to store your voicemail number for one-touch dial access.

Messages—Voicemail



Receiving a Voicemail Message

When you receive a voicemail message, your phone displays the (voice message waiting) indicator and a **New VoiceMail** notification.

| Press | To |
|----------|-----------------------|
| CALL (ⓘ) | listen to the message |

If reminders are turned on, your phone sends a reminder at regular intervals until you close the new message notification, listen to the message, or turn off your phone.

Listening to a Voicemail Message

Find the Feature

- > Messages > VoiceMail

The phone calls your voicemail number. If no voicemail number is stored, your phone prompts you to store one.

Shortcut: If your voicemail number is also stored as phonebook entry number 1, you can press and hold to listen to your voicemail message(s).

Messages—Voicemail



Messages—Text



Text messages are brief messages that you can send and receive.

Quick notes are pre-written text messages that you can incorporate into a message and send quickly.

Your text message inbox must be set up *before* you can send and receive messages. The number of messages the inbox can hold depends on the length of the messages, and the number of other messages and drafts stored on your phone.

Setting Up the Text Message Inbox

Note: In many cases, your service provider has already set up the text message inbox for you.

Find the Feature

- > Messages
- > Text Msg Setup

| Press | To |
|---------------|--|
| 1 CHANGE (ⓘ) | change the Srvce Center No. |
| 2 keypad keys | enter the phone number for the service that handles your outgoing messages |
| 3 OK (ⓘ) | store the number |



Messages—Text



Messages—Text

| Press | To |
|---------------|---|
| 4 CHANGE (ⓘ) | change the Expire After period |
| 5 keypad keys | enter the expiration period—the number of days your network tries to send unreceived messages |
| 6 OK (ⓘ) | store the expiration period |
| 7 CHANGE (ⓘ) | change the Cleanup setting |
| 8 | scroll to the number of days you want to keep messages in the inbox, or the number of messages you want to keep |
| 9 SELECT (ⓘ) | select the cleanup setting |
| 10 CHANGE (ⓘ) | change the SMS Alert setting |
| 11 | select whether you want incoming message alerts turned On or Off while you are on a voice call |
| 12 SELECT (ⓘ) | select the SMS Alert setting |
| 13 DONE (ⓘ) | save the inbox settings |

Receiving a Text Message

Note: Your text message inbox must be set up before you can receive text messages. See page 85.

When you receive a text message, your phone displays the  (message waiting) indicator and a **New Message** notification, and gives an alert.

| Press | To |
|----------|------------------|
| READ (⦿) | open the message |

If reminders are turned on, your phone sends a reminder at regular intervals until you close the new message notification, read the message, or turn off your phone.

When your phone displays **Memory is Full!**, you must delete some existing messages to receive new messages.

Reading, Locking, or Deleting a Text Message

Messages in the text message inbox are sorted from newest to oldest. The oldest messages are deleted automatically as specified by the inbox cleanup setting (see page 85). If you want to save a message, you should lock it to prevent it from being deleted during cleanup.

Find the Feature  > Messages
> Text Msgs



Messages—Text



Messages—Text

| Press | To |
|---|--|
| 1  | scroll to the message |
| The following indicators show message status: | |
|  | = unread |
|  | =unread (with attachment) |
|  | = unread and urgent |
|  | = unread and urgent (with attachment) |
|  | = read |
|  | = read (with attachment) |
|  | = read and urgent |
|  | = read and locked |
|  | = read and locked (with attachment) |
| 2 READ (⦿) | open the message |
| 3 BACK (⦿) | close the message |
| or | |
| DELETE (⦿) | delete the message |
| or | |
|  | open the Text Msg Menu to perform other procedures as described in the following list |

| Press | To |
|------------|--|
| 4 SAVE (Ⓞ) | close the message |
| or | |
| REPLY (Ⓞ) | compose and send a reply |
| or | |
| MENU | open the Text Msg Menu to perform other procedures as described in the following list |

The **Text Msg Menu** includes the following options:

| Option | Description |
|-------------|--|
| Delete | Delete the message. |
| Call Back | Call the number in the message header or embedded in the message. |
| Go To | Launch the micro-browser and go to a Web address (URL) embedded in the message. |
| Forward | Open a copy of the text message, with an empty To field. Note: You cannot forward sound files embedded in a text message. Only the text is forwarded. |
| Store Tone | Store the selected sound file. |
| Play | Play a sound file in the message. |
| Lock/Unlock | Lock or unlock the message. |



Messages—Text



Messages—Text

| Option | Description |
|----------------|--|
| Store Number | Create a phonebook entry, with the embedded number in the No. field. |
| Delete All | Delete all inbox messages. |
| Create Message | Open a new text message. |
| Store Address | Create a phonebook entry, with the embedded email address in the Email field. |
| Setup | Open the text message inbox setup menu. |

Storing Sounds

Text messages that you receive can contain sounds. A sound begins playing when you scroll to or select the  (sound file) indicator in the message.

You can store these embedded sound files on your phone, and use them as alert tones.

| Press | To |
|--------------|--|
| 1 MENU | open the Text Msg Menu |
| 2 (Ⓞ) | scroll to Store Tone |
| 3 SELECT (Ⓞ) | select the option |
| | Your phone adds the sound to the My Tones list. |

For more information about using sound files, see pages 95 and 97.

| Press | To |
|------------|--|
| 17 YES (⏎) | send the message |
| or | |
| NO (⏎) | cancel the message or save it in the drafts folder |

Sending a Quick Note Text Message

Quick notes are pre-written text messages that you can incorporate into a message and send quickly (for example, **Meet me at ...**). You can also create new quick notes.

Find the Feature  > Messages > Quick Notes

| Press | To |
|---|--|
| 1  | scroll to the quick note |
| 2 READ (⏎) | read the quick note |
| or | |
|  | open the Quick Note Menu to perform other procedures as described in the following list |

The **Quick Note Menu** includes the following options:

| Option | Description |
|--------|--------------------------|
| New | Create a new quick note. |
| Edit | Edit the quick note. |



Messages—Text



Messages—Text

| Option | Description |
|--------|---|
| Delete | Delete the quick note. |
| Send | Open a new message with the quick note in the Msg field. |

Viewing the Status of Sent Text Messages

Messages that you send are stored in the outbox.

Find the Feature  > Messages > Outbox

Messages in the outbox are sorted from newest to oldest. The following indicators show message status:

- » = sending in progress  = sent
- ✕ = sending failed  = read by recipient

Ring Styles

Your phone rings or vibrates to notify you of an incoming call or other event. This ring or vibration is called an *alert*. You can select one of five different ring styles:

-  = loud ring
-  = soft ring
-  = vibrate
-  = vibrate and ring
-  = silent

The ring style indicator in the display shows the current ring style (see page 23).

Each ring style contains settings for specific event alerts, ringer ID, and ringer and keypad volume.

Selecting a Ring Style

Find the Feature  > Ring Styles > Style

| Press | To |
|---|--------------------------|
| 1  | scroll to the ring style |
| 2 SELECT () | select the ring style |

Customizing a Ring Style

Change Style Settings

You can change the alerts that notify you of the following events: incoming calls, text messages, voicemail



Ring Styles

messages, data calls, fax calls, alarms, and reminders. Any changes you make are saved to the current ring style.

Find the Feature  > Ring Styles > Style Detail

Note: *Style* represents the current ring style.

| Press | To |
|---|------------------------------|
| 1  | scroll to the event |
| 2 CHANGE () | select the event |
| 3  | scroll to the alert you want |
| 4 SELECT () | select the alert |



Ring Styles

Activate and Deactivate Ringer IDs

When ringer IDs are turned on, your phone uses distinctive ringer alerts to notify you of incoming calls or messages from specific entries stored in your phonebook. To assign a ringer ID to a phonebook entry, see page 65.

Find the Feature  > Ring Styles > Style Detail

Note: *Style* represents the current ring style.

| Press | To |
|---|-------------------------------|
| 1  | scroll to Ringer IDs |
| 2 CHANGE () | change the ringer IDs setting |
| 3  | scroll to On or Off |
| 4 SELECT () | select the option |

Set Ringer or Keypad Volume

Find the Feature  > Ring Styles
> Style Detail

Note: *Style* represents the current ring style.

| Press | To |
|--|---|
| 1  | scroll to Ring Volume or Key Volume |
| 2  or  | scroll to the desired volume |
| 3 OK  | confirm the new volume |



Ring Styles

Creating Alert Tones

You can create and store up to 32 custom alert tones on your phone. The tones appear in the list of available alerts.

Create a Tone

Find the Feature  > Ring Styles
> My Tones

| Press | To |
|--|---------------------------|
| 1  | scroll to [New Tone] |
| 2 SELECT  | select [New Tone] |
| 3 CHANGE  | select Notes |
| 4 keypad keys | enter notes (see) |
| 5 OK  | store the notes |
| 6 CHANGE  | select Name |
| 7 keypad keys | enter a name for the tone |

| Press | To |
|--|----------------|
| 8 OK  | store the name |
| 9 DONE  | store the tone |

Enter Notes

To create a new tone, use the keypad keys to enter notes. For each note, you must specify the octave (optional), pitch, length, and a length modifier (optional). Press a key multiple times to cycle through its available options and enter the necessary character as described in the following lists.

Octave

The default setting for a new tone is octave four.

| Key | Display | Description |
|---|---------|---|
|  | * | enter * followed by a number (0 to 8) to set the octave |

Notes and Rests

| Key | Display | Description |
|---|---------|-------------|
|  | # | sharp |
| | & | flat |
|  | a | note A |
| | b | note B |
| | c | note C |



Ring Styles

| Key | Display | Description |
|---|---------|-------------|
|  | d | note D |
| | e | note E |
| | f | note F |
|  | g | note G |
|  | r | rest |

Lengths and Modifiers

| Key | Display | Description |
|---|---------|--------------------|
|  | 0 | whole note |
|  | 1 | half note |
|  | 2 | quarter note |
|  | 3 | eighth note |
|  | 4 | sixteenth note |
|  | 5 | 1/32 note |
|  | . | dotted note |
| | : | double dotted note |
| | ; | 2/3 length note |

Volume Control Characters

| Key | Display | Description |
|---|-------------|--|
|  | V, +, and - | Set volume level from V1 to V15. Enter V+ or V- to increase or decrease volume one level from current setting. |



Ring Styles



Ring Styles

Repeat Characters

| Key | Display | Description |
|---|-------------|---|
|  | (,), and @ | Use parentheses to enclose sequence of notes to be repeated. After the sequence, enter @ followed by digit(s) to set number of repetitions. |

Note Entry Sequence

| Do This | Action |
|---|---|
| 1 Set the octave (optional) | Set the octave (*0 to *8) <i>before</i> selecting the note. The octave applies to the note and all following notes until you change it again. |
| 2 Set the note to a sharp or flat, if necessary | Enter a sharp or flat (# or &) <i>before</i> selecting the note. |
| 3 Select the note (required) | Press a keypad key. |
| 4 Set length (required) | Set the length (0 to 5) <i>after</i> selecting the note. If you do not specify a length, a 2 (quarter note) length is appended to the note. |
| 5 Modify length (optional) | Enter a length modifier (. , : , or ;) <i>after</i> you set the length. |

You can perform the following tasks when creating a tone:

| Task | Action |
|--|---|
| Insert a rest | Enter one or more rests (r characters) as needed in the tone sequence. Set the length of the rest (0 to 5) <i>after</i> the rest, just as you would for a note. |
| Repeat a note sequence | Use (and) to group a sequence of notes. After the sequence, enter @ followed by a number to set the number of repetitions. |
| Adjust volume | Enter V+ or V- to increase or decrease volume one level at the current location in the note sequence. |
| Listen to a new tone as you compose it | Press MENU to enter the Compose Menu , and select Play All to play the notes you have entered. |



Ring Styles

Example

Press the following keys to create this sequence of notes and rests in octave three: **C** (quarter note), **E flat** (quarter note), **half rest**, and **G** (whole note):

| Press | To | Display |
|--|---------------------|---------|
| 1 0 0 3 DEF 3 DEF 3 DEF 3 DEF | set octave three | *3 |
| 2 2 ABC 2 ABC 2 ABC | enter note C | c |



Ring Styles

| Press | To | Display |
|---|----------------------------|---------|
| 3 2 ABC 2 ABC 2 ABC 2 ABC | set length to quarter note | 2 |
| 4 0 0 0 0 | enter flat symbol | & |
| 5 3 DEF 3 DEF | enter note E flat | e |
| 6 2 ABC 2 ABC 2 ABC 2 ABC | set length to quarter note | 2 |
| 7 7 PRG | enter rest | r |
| 8 1 EQ | set length to half rest | 1 |
| 9 4 CH | enter note G | g |
| 10 0 | set length to whole note | 0 |

Play a Tone

Find the Feature

MENU > Ring Styles
> My Tones

| Press | To |
|----------------------------|-------------------------------|
| 1 UP DOWN | scroll to the tone |
| 2 MENU | open the My Tones Menu |
| 3 UP DOWN | scroll to Play |
| 4 SELECT (P) | select Play |

Shortcuts

Your phone includes several standard shortcuts. You can create additional shortcuts to frequently used menu items.

Standard Shortcuts

The following shortcuts are pre-programmed in your phone. You cannot edit or delete these shortcuts.

| Do This | To |
|--|-----------------------------------|
| Press MENU , then press and hold MENU (within two seconds) | zoom in/out on your phone display |
| Press MENU *X | lock/unlock your keypad |
| Press MENU #* | see your phone number |
| Press SHD | go to the dialed calls list |
| Press END | exit the menu system |



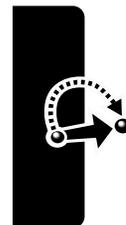
Shortcuts

Creating a Shortcut

You can create a keypad shortcut *plus* an optional voice shortcut to a menu item. A voice shortcut takes you directly to the menu item when you say the shortcut name.

Tip: Make your recording in a quiet location. Hold the phone about four inches (10 centimeters) from your mouth, and speak directly into the phone in a normal tone of voice.

| Do This | To |
|---------------------|-----------------------|
| 1 Press MENU | enter the menu system |



Shortcuts

| Do This | To |
|--|---|
| 2 Press | scroll to the menu item |
| 3 Press and hold MENU | open the shortcut editor |
| 4 Press YES | view shortcut options |
| 5 Press CHANGE | change the keypad shortcut number |
| or | |
| Press DONE | select the default keypad shortcut number |
| or | |
| Press | scroll to Voice to assign a voice shortcut |
| 6 Press RECORD | begin recording |
| 7 Press and release the voice key and say the shortcut's name (in two seconds) | record the shortcut name |
| 8 Press and release the voice key and repeat the name | confirm the shortcut name |
| 9 Press DONE | store the shortcut name |

Using Shortcuts

Use a Keypad Shortcut

| Press | To |
|---|--|
| 1  | open the menu |
| 2 <i>the keypad shortcut number</i> | go to the menu item or perform the menu action |

Select a Shortcut From the List

Find the Feature  > Shortcuts
> *the shortcut you want*

Use a Voice Shortcut

| Do This | To |
|---|--|
| 1 Press  | open the menu |
| 2 Press and release the voice key and say the shortcut's name (in two seconds) | go to the menu item or perform the menu action |



Shortcuts

Voice Notes

You can use the voice note feature to record personal messages and phone calls on your phone.

Recording a Voice Note

Use this procedure to record a voice note from the idle display, or to record a phone call in progress. Your phone plays an alert tone to notify the other party that the call is being recorded.

Note: Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations.

Tip: Make your recording in a quiet location. Hold the phone about four inches (10 centimeters) from your mouth, and speak directly into the phone in a normal tone of voice.

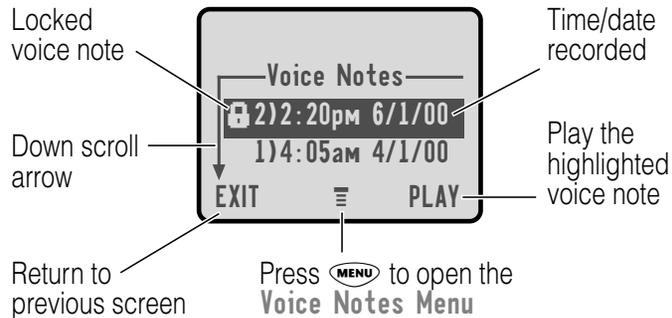
Voice Notes



| Do This | Result |
|---|--|
| 1 Press and hold the voice key for the duration of the recording. | The phone sounds an alert tone and begins recording. |
| 2 Speak your voice note. | The phone records the voice note. |
| 3 Release the voice key to stop recording. | The phone displays the voice note number and total recording time. |

Viewing the Voice Notes List

Find the Feature  > Voice Notes



Voice Notes



109

Playing a Voice Note

Find the Feature  > Voice Notes

| Press | To |
|--|--------------------------|
| 1   | scroll to the voice note |
| 2  | play the voice note |

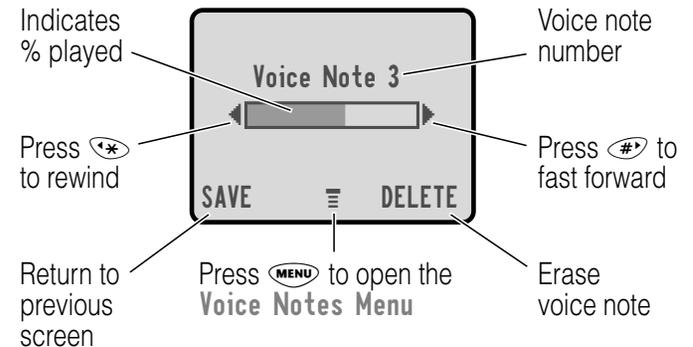
When you connect an optional Motorola Original™ headset or FM Stereo Radio Headset accessory to your phone, playback is automatically routed to the headset.

Tip: You can play a voice note while taking a call. It will not be transmitted to the other party.

Playback Screen

The playback screen is displayed as the voice note plays.

Voice Notes



110

Voice Note Controls

Stop playback and go to **Voice Notes Menu**.

Raise or lower playback volume of voice note.

Stop playback and return to voice notes list.

Stop playback and scroll up/down to next voice note.

Rewind three seconds, resume playing.

Press and hold to rewind to the beginning.

When playback is complete, press to restart.

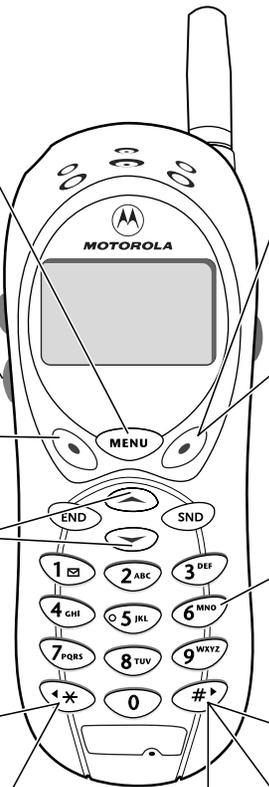
If voice note is unlocked, stop playback and display **Delete Voice Note?**

If voice note is locked, stop playback and unlock voice note.

Press any number to alternately stop and start playback.

Fast forward three seconds, resume playing.

Press and hold to fast forward to end.



Voice Notes



111

Locking and Unlocking a Voice Note

Lock a voice note to prevent it from being deleted. You must unlock a voice note to delete it.

Find the Feature

MENU > Voice Notes

| Press | To |
|-------------------|--|
| 1 | scroll to the voice note |
| 2 MENU | open the Voice Notes Menu |
| 3 | scroll to Lock or Unlock |
| 4 SELECT (| lock or unlock the voice note |

To lock or unlock a voice note during playback:

| Press | To |
|-------------------|--|
| 1 MENU | open the Voice Notes Menu |
| 2 | scroll to Lock or Unlock |
| 3 SELECT (| lock or unlock the voice note |

Playback stops when you lock or unlock a voice note. Press any number key to resume playback.

Voice Notes



112

Deleting a Voice Note

Find the Feature  > Voice Notes

| Press | To |
|---|--|
| 1  | scroll to the voice note you want to delete |
| 2  | open the Voice Notes Menu |
| 3  | scroll to Delete or Delete All |
| 4 SELECT () | select the highlighted option |
| 5 YES () | confirm the deletion |
| or | |
| NO () | cancel deletion |

Notes:

- You cannot delete a locked voice note.
- You cannot recover a delete voice note.

Voice Notes



113

Micro-Browser



The micro-browser lets you access Web pages and Web-based applications on your phone. Contact your service provider to set up access, if necessary.



OPENWAVE

Starting a Micro-Browser Session

Find the Feature  > Browser

| Press | To |
|---|---|
| 1  | scroll to a bookmark, service, or application |
| 2 SELECT () | select the item |

If you are unable to establish a network connection with the micro-browser, contact your service provider.

Micro-Browser



114

Interacting With Web Pages

| Press | To |
|--|--|
|   | scroll through text, or highlight a selectable item |
| SELECT  | select the highlighted item |
|  | call the highlighted phone number from the micro-browser |
| keypad keys, followed by OK  | enter information Press  to delete one letter at a time if you make a mistake. |
|  | go back to the previous page |
|  | open the Browser Menu |

Micro-Browser

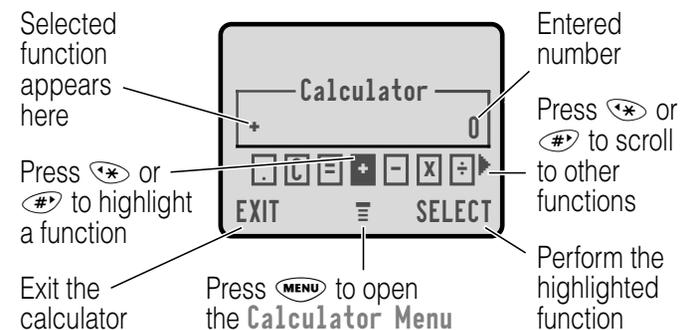


Calculator

You can use your phone as a calculator and currency converter.

Calculating Numbers

| Press | To |
|--|---------------------------------|
| 1 number keys | enter a number |
| 2  or  | highlight a calculator function |
| 3 SELECT  | perform the function |



The calculator can perform the following functions:

| Function | Description |
|----------|--|
| . | Insert a decimal point |
| C | Clear the calculation |
| CE | Clear entry (replaces C when you enter subsequent values in a calculation) |
| = | Calculate the result |
| + | Add |
| - | Subtract |
| x | Multiply |
| ÷ | Divide |
| % | Divide the displayed value by 100 |
| ± | Change the entry's sign (positive/negative) |
| \$ | Calculate the exchange rate |
| MS | Store the value in memory (overwrites current stored value) |
| MC | Clear the value stored in memory |
| MR | Replace the displayed value with the value stored in memory |



Calculator

Converting Currency

The currency converter works just like the calculator, but uses the \$ (currency) function:

Find the Feature

> Calculator
 > Exchange Rate



Calculator

| Press | To |
|---------------|---|
| 1 number keys | enter the exchange rate |
| 2 OK (⏎) | store the exchange rate |
| 3 number keys | enter the amount to convert (amount to multiply by the exchange rate) |
| 4 or | highlight the \$ function |
| 5 SELECT (⏎) | perform the conversion |

Games

You can play games on your phone between phone calls. An incoming call, message, alarm, or alert automatically ends the game.

Playing a Game

Find the Feature  > Games

| Press | To |
|--|------------------|
| 1   | scroll to a game |
| 2 SELECT () | start the game |

When the game is over:

| Press | To |
|--|--|
| NEW () or YES () | start another session of the same game |
| BACK () or NO () | end the game session |



Games

Game Options

Press  to select the following options during a game.

Note: Some options may not be available for all games.

| Option | Description |
|-------------|------------------------------|
| Game Sounds | Switch game sounds on/off. |
| New Game | Start a new game session. |
| Help | Review the goal of the game. |



Games

Blackjack

In this classic card game, you play against the dealer to see who can get closer to 21 points without going over.

Rules of the Game

- The first card is dealt to the dealer. The dealer's cards are shown at the top of the display, and your cards are shown at the bottom.
- Face cards count as 10 points. Number cards count as the points shown on their face.
- An ace counts as 11 points, unless that would put you over 21 points. Otherwise, an ace is counted as 1 point. An ace that is originally counted as 11 may later be counted as 1 if it will bring your total under or equal to 21 points.
- An initial deal of an ace and a card with a face value of 10 points counts as exactly 21 points or Blackjack.

- Blackjack automatically wins against any other hand that totals 21 points.
- If you score more than 21 points, you go “bust” or lose.
- If you get five cards without going bust, you win.
- If you and the dealer have the same score, the dealer wins.
- You can ask for a “hit” or another card as long as you do not go bust.
- As long as the dealer’s total is less than 17 points, the dealer must continue to take a hit.



Games

How to Play

When the game begins, you are dealt two cards.

| Press | To |
|------------|-----------------------------|
| STAY (👁) | see the results of the hand |
| HIT ME (👁) | request another card |

Falling Numbers

Score points by pressing the corresponding number key for numbers as they “fall” down the display.

Rules of the Game

- If a number reaches the bottom of the display or if you press an incorrect number key, you score one miss.
- The game is over when you score three misses.



Games

- The game has five levels. When you complete a level, play continues automatically at the next level.
- You earn a bonus if you finish a level without a miss.

How to Play

When the game begins, numbers start falling from the upper portion of the display. Press the corresponding number key to eliminate a falling number before it reaches the bottom of the display.

Press  to select the following options:

| Option | Description |
|------------|------------------------------------|
| Level | Choose the starting level of play. |
| Top Scores | View the top five scores. |

Video Poker

Turn 100 credits into 9,999-plus credits by making the best possible poker hands.

Rules of the Game

- You start a new game with 100 credits. You must bet from 1-10 credits for each hand you play.
- You are dealt five cards face up, and have one opportunity to trade in cards (zero to five) for new ones.
- A winning hand earns credits as listed in the [Awards Table](#).

- Your credit total is saved when you exit the game. The next time you play, you start with the number of credits that remain from the previous session.
- The game is over when you lose all of your credits.

How to Play

Place your initial bet or change your bet (from 1-10 credits) and then:

| Press | To |
|-------------|---|
| DEAL (🎰) | start a new hand |
| 4 CH (🎰) | select the card to the left |
| 6 RH (🎰) | select the card to the right |
| 5 DL or (🎰) | discard selected card |
| 5 UL or (🎰) | undo discard (replaces previous option after discard) |
| DONE (🎰) | remove discarded cards and deal replacements |



Games

Press (MENU) to select the following options:

| Option | Description |
|--------------|--|
| Change Bet | Change bet amount (not available while hand is in play). |
| Choose Deck | Choose the deck image. |
| Awards Table | View the list of odds/payouts for each winning hand. |

Adjusting Your Settings

Reordering Menu Items

You can reorder the items in your phone's main menu.

Find the Feature

- (MENU) > Settings
- > Other Settings
- > Personalize
- > Main Menu



Adjusting Your Settings

| Press | To |
|--------------|---|
| 1 (🎰) | scroll to a menu item |
| 2 GRAB (🎰) | grab the menu item |
| 3 (🎰) | move the item to a new location in the menu |
| 4 INSERT (🎰) | insert the menu item |

Customizing a Soft Key Function

You can relabel the soft keys (🎰 and 🎰) to access different menu items from the idle display.

Find the Feature

- (MENU) > Settings
- > Other Settings
- > Personalize > Keys

| Press | To |
|---|---------------------------------------|
| 1  | scroll to Left or Right |
| 2 CHANGE  | select the key |
| 3  | scroll to the new key function |
| 4 CHANGE  | confirm the new function |

TTY Operation



You can use an optional TTY device with your phone to send and receive calls. You must plug the TTY device into the phone's headset jack and set the phone to operate in one of three TTY modes.

Notes:

- Use a TSB-121 compliant cable (provided by the TTY manufacturer) to connect the TTY device to your phone.
- Set the phone volume to level 4 (middle setting) for proper operation. If you experience a high number of incorrect characters, adjust the volume as necessary to minimize the error rate.
- For optimal performance, your phone should be at least 12 inches (30 centimeters) away from the TTY device. Placing the phone too close to the TTY device may cause high error rates.



Adjusting Your Settings

Set TTY Mode

When you set your phone to a TTY mode, it operates in that mode whenever the TTY device is connected.

Find the Feature

 > **Settings**
 > **Other Settings**
 > **Initial Setup**
 > **TTY Setup**

| Press | To |
|---|----------------------------|
| 1  | scroll to TTY Setup |
| 2 CHANGE  | change the TTY mode |
| 3  | scroll to the TTY mode |
| 4 SELECT  | select the TTY mode |



Adjusting Your Settings

The **TTY Setup** menu includes the following options:

| Option | Description |
|--------------|---|
| TTY | Transmit and receive TTY characters |
| VCO | Receive TTY characters but transmit by speaking into the microphone |
| HCO | Transmit TTY characters but receive by listening to the earpiece |
| Voice | Return to normal voice mode |



When your phone is in a TTY mode, the international TTY symbol and the mode setting are shown in the display. You can press **TTYMODE**  to change the mode setting.

Switch to TTY Mode During a Voice Call

| Press | To |
|--|-----------------------------------|
| 1  | open the Call menu |
| 2   | scroll to TTY Setup |
| 3 SELECT  | display the TTY Setup menu |
| 4   | scroll to the TTY mode |
| 5 SELECT  | select the TTY mode |

Return to Voice Mode

To return to normal voice mode, select **Voice** from the **TTY Setup** menu as described on page 126.

Hands-Free Use



You can purchase an optional Motorola Original™ hands-free car kit or headset for your phone. These accessories provide alternative ways for you to use your phone without using your hands.

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.



Adjusting Your Settings

Automatic Answer

You can set your phone to automatically answer calls after two rings (four seconds) when connected to a car kit or headset.

Find the Feature

 > **Settings**
> **Other Settings**

| Press | To |
|--|---|
| 1   | scroll to Car Settings or Headset |
| 2 SELECT  | select the feature |
| 3   | scroll to Auto Answer |
| 4 CHANGE  | select Auto Answer |
| 5   | scroll to On or Off |
| 6 SELECT  | confirm the setting |

Automatic Hands-Free

You can set your phone to automatically route calls to a car kit when it detects a connection.

Find the Feature

 > **Settings**
> **Other Settings**
> **Car Settings**
> **Auto Handsfree**

| Press | To |
|--|-----------------------------------|
| 1   | scroll to On or Off |
| 2 SELECT  | confirm the setting |



Adjusting Your Settings

Power-Off Delay

When your phone is connected to a car kit, you can set it to stay on for a period of time after you switch off the ignition. This prevents the phone from draining your vehicle battery, but leaves the phone on long enough that you do not have to re-enter your unlock code when making short stops.

Note: This feature may not work with all car ignition switches.

Caution: If you select **Continuous**, the phone does not power off when you turn off the ignition. Be careful not to drain your vehicle battery if you select this option.

Find the Feature  > Settings
 > Other Settings
 > Car Settings
 > Power-Off Delay

| Press | To |
|--|--------------------------|
| 1  | scroll to the time delay |
| 2 SELECT () | confirm your selection |

Charger Time

When your phone is connected to a car kit, you can set it to charge itself for a specified time period after you switch off the ignition. This helps ensure that the phone battery gets fully charged while the vehicle is parked.

Note: This feature may not work with all car ignition switches.

Find the Feature  > Settings
 > Other Settings
 > Car Settings
 > Charger Time

| Press | To |
|---|---------------------------|
| 1  | scroll to the charge time |
| 2 SELECT () | confirm your selection |



Adjusting Your Settings



Adjusting Your Settings

Data Calls



A Motorola Original™ data kit lets you transfer data between your phone and a computer or other external device. You can:

- use your phone as a modem to connect to the Internet.
- use your phone to send and receive data calls on your computer or hand-held device.

Connecting Your Phone to an External Device

Connect your phone to a computer or hand-held device using a serial cable or a USB cable.

Note: Not all devices are compatible with serial cable or USB cable connections. Check your external device for specifications.

Set Up a Cable Connection

Attach a serial cable or Motorola Original USB cable to the phone and external device as follows.

Note: Check your computer or hand-held device to determine the type of cable you need.

Data Calls

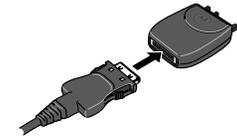


Attaching a Serial Cable

Use the interchangeable head on the Motorola Multi-Connect Serial Cable to connect a computer, Palm III device, or Palm V device to your phone.

Do This

- 1 Plug the serial cable into the detachable head. Make sure that the Motorola logo on the detachable head and the metal shielding on the serial cable plug are both facing you.

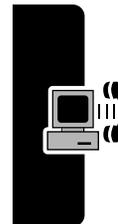


- 2 With the Motorola logo and the phone both facing you, plug the detachable head into the phone's accessory connector port.



- 3 Plug the other end of the cable into the serial interface connection on the external device and tighten the screws.

Data Calls



Attaching a USB Cable

Do This

- 4 Plug the end of the cable with the Motorola logo into the phone's accessory connector port. Make sure that the logo and the phone are both facing you.



- 5 Plug the other end—the USB connection—into the USB port on the external device.

Install the Software

Install the software from the CD-ROM that comes with your Motorola Original data kit. See the data kit's user guide for more information.

Data Calls



133

Sending a Data Call

Use this procedure to send data from a connected device, and to synchronize phonebook and datebook information between your phone, computer, and/or hand-held device.

Connect your phone to the device as described on page 131 and do the following:

Do This

To

- | | | |
|---|--|---|
| 1 | Check the phone | make sure that the phone is connected and powered on |
| 2 | Open the application on your computer | place the call through the application (such as dial-up-networking) Note: You cannot dial data numbers through your phone's keypad. You must dial them through your computer. |
| 3 | End the call from the connected device | close the call and connection when the transfer is complete |

Data Calls



134

Receiving a Data Call

Use this procedure to transfer data to your computer or hand-held device.

Set Up Your Phone

Find the Feature

MENU > Settings
> Connection
> Incoming Call

| Do This | To |
|------------------------------------|-------------------------------|
| 1 Press CHANGE (⓪) | select Next Call |
| 2 Press ⓪ | scroll to Data In Only |
| 3 Press SELECT (⓪) | set the call format |
| 4 Connect your phone to the device | enable the data transfer |

Note: You cannot answer incoming voice calls when your phone is in data mode. Any voice calls you receive are treated as unanswered calls. To return a voice call, reset your phone to voice mode as described on page 136.

Transfer the Data

Your phone notifies you when the data call arrives, and transfers the call to the connected device. Use the application running on the device to answer the call.

Data Calls



End the Data Connection

When the data transfer is complete:

| Do This | To |
|--|----------------------|
| End the call from the connected device | close the connection |

Reset Normal Voice Operation

After making a data call, you must reset your phone to resume normal voice operations. You cannot receive voice calls when your phone is in data mode.

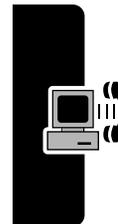
Find the Feature

MENU > Settings
> Connection
> Incoming Call

| Do This | To |
|---------------------------|-------------------------|
| 1 Press CHANGE (⓪) | select Next Call |
| 2 Press ⓪ | scroll to Normal |
| 3 Press SELECT (⓪) | reset your phone |

Your phone also reverts to normal voice operations when you turn it off and then turn it back on.

Data Calls



Security

Assigning a New Code or Password

Your phone's unlock code is originally set to 1234, and the security code is originally set to 000000. Your service provider may reset these numbers before you receive your phone.

If your service provider has *not* reset these numbers, we recommend that you change them to prevent other users from accessing your personal information. The unlock code must contain four digits, and the security code must contain six digits.

Notes:

- Your service provider may retain your phone's security code for customer service purposes. In this case, you will not be able to use phone features that require you to enter the security code.
- If the unlock code is the only code you can change, the **New Passwords** menu is not available. In this case, change the unlock code by selecting: **MENU** > **Settings** > **Security** > **Phone Lock** > **Unlock Code**.

To change a code or password:

Find the Feature **MENU** > **Settings** > **Security**
> **New Passwords**



137

| Press | To |
|-----------------|--------------------------------|
| 1 | scroll to the code or password |
| 2 CHANGE | select the code or password |
| 3 keypad keys | enter your old code |
| 4 OK | submit your old code |
| 5 keypad keys | enter the new code |
| 6 OK | assign the new code |
| 7 keypad keys | re-enter the new code |
| 8 OK | confirm the new code |

If You Forget a Code or Password

If you forget your security code, contact your service provider.

If you forget your unlock code, try entering 1234 or the last four digits of your phone number. If that does not work, do the following at the **Enter Unlock Code** prompt:

| Press | To |
|---------------|-------------------------------------|
| 1 MENU | go to the unlock code bypass screen |
| 2 keypad keys | enter your security code |
| 3 OK | submit your security code |



138

Locking and Unlocking Your Phone

You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

To use a locked phone, you must enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, *but you must unlock it to answer.*

You can make emergency calls on your phone even when it is locked. For more information, see page 29.

Lock Your Phone Manually

Find the Feature  > Settings > Security
> Phone Lock
> Lock Now

| Press | To |
|---------------|------------------------|
| 1 keypad keys | enter your unlock code |
| 2 OK (⌂) | lock the phone |

Set Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off.

Find the Feature  > Settings > Security
> Phone Lock
> Automatic Lock > On

| Press | To |
|---------------|-------------------------|
| 1 keypad keys | enter your unlock code |
| 2 OK (⌂) | activate automatic lock |



139

Unlock Your Phone

At the **Enter Unlock Code** prompt:

| Press | To |
|---------------|------------------------|
| 1 keypad keys | enter your unlock code |
| 2 OK (⌂) | unlock your phone |

Locking and Unlocking Your Keypad

You can lock your phone keypad to prevent accidental keypresses (for example, when carrying your phone in a purse or pocket).

| Press | To |
|---|----------------------------|
|   | lock or unlock your keypad |

Note: Incoming calls and messages unlock the keypad.

Restricting Calls

You can stop all incoming and/or outgoing calls, or you can restrict them to the numbers stored in your phonebook.

Notes:

- You can make emergency calls when outgoing calls are restricted.
- Your phone still receives incoming text messages when incoming calls are restricted.



140

- When you restrict incoming calls to numbers stored in the phonebook, a valid incoming call may be restricted if caller ID information for the call is not available from the network.

Find the Feature

 > Settings > Security
> Restrict Calls

| Press | To |
|--|--|
| 1 keypad keys | enter your unlock code |
| 2 OK () | open the restrict calls menu |
| 3  | scroll to Outgoing Calls or Incoming Calls |
| 4 CHANGE () | select the option |
| 5 CHANGE () | change the Allow setting |
| 6  | scroll to All , None , or Phonebook |
| 7 SELECT () | select the allowed calls |

Tip: The phonebook is not locked when you restrict outgoing calls to numbers stored in the phonebook. To prevent a user from adding (and then calling) a new phonebook entry, you may want to lock the phonebook. See the “Lock Application” item on page 53.



141

Activating Talk Secure

Your phone can attempt to send your calls using a high-security connection, to prevent others from intercepting them. For more information, see page 28.

Find the Feature

 > Settings > Security
> Talk Secure

| Press | To |
|--|--|
| 1  | scroll to Preferred or Off |
| 2 SELECT () | switch talk secure on or off |



142

Troubleshooting

Check these questions first if you have problems with your phone. If you need additional help, contact the Motorola Customer Call Center at 1-800-331-6456 (United States) or 1-800-461-4575 (Canada).



Troubleshooting

| Question | Answer |
|--|---|
| Is your phone set up correctly? | Press MENU #> . If you do not see your phone number, contact your service provider. |
| Is your battery charged? Do you see  in the display? | The battery level indicator should have at least one segment showing (). If it does not, recharge your battery. See page 19. |
| Does the handset have a signal? Do you see  in the display? | The signal strength indicator should have at least one segment showing (). If it does not, move to an area with a stronger signal to use your phone. |
| Is the earpiece volume too low? | While on a call, press the upper volume key on the side of your phone. |



Troubleshooting

| Question | Answer |
|--|--|
| Is the other party unable to hear you? | Your phone may be muted. Press UNMUTE () if necessary to unmute the phone. Also, make sure that your phone's microphone is not blocked by its carrying case or a sticker. |
| Has the phone been damaged, dropped, or gotten wet? | Dropping your phone, getting it wet, or using a non-Motorola battery or battery charger can damage the phone. The phone's limited warranty does not cover liquid damage or damage caused from using non-Motorola accessories. |
| Was a non-Motorola battery or battery charger used? | |

The following refer to specific problems:

| Problem | Solution |
|---|---|
| My phone was stolen. To whom should I report this? | Report a stolen phone to the police and to your service provider (the company that sends you your monthly wireless service bill). |
| I forgot my password. | See page 138. |

| Problem | Solution |
|---|--|
| I pressed the power key, but nothing happened. | Be sure to press and hold  (the power key) until the display appears and you hear an alert. This could take several seconds. If nothing happens, check that a charged battery is installed. See page 18. |
| The display says: Enter Unlock Code. How do I unlock my phone? | Enter the factory-preset unlock code (1234), or the last four digits of your phone number. If this fails, call your service provider (the company that sends you your monthly wireless service bill). |
| My phone asks for an unlock code when I try to open a feature. | The application you want is locked. If you do not know the unlock code, see page 138. |
| My phone does not ring. | If you see  or  in the display, then the ringer is turned off. See page 95. Also, the ringer may be set to Silent even though your phone is set to an audible ring style. See page 95. |



Troubleshooting

| Problem | Solution |
|--|---|
| My phone rings even though I selected the Silent (or Vibrate) ring style. | The ringer may be set to play a tone even though your phone is set to a silent ring style. See page 95. |
| I tried to place a call and heard an alternating high/low tone. | Your call did not reach the wireless system. You may have dialed the number too soon after turning the phone on. Wait until you see the idle display before making a call. |
| I cannot send/receive calls. | Make sure that you have a phone signal (see the “Signal Strength Indicator” item on page 24). Avoid electrical or radio interference, and obstructions such as bridges, parking garages, or tall buildings. Your phone also may have the Restrict Calls feature turned on. If you know the unlock code, you can change this setting in the security menu ( > Settings > Security). |



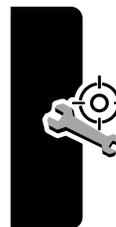
Troubleshooting

| Problem | Solution |
|---|---|
| My phone has poor reception and drops calls. | Make sure that your antenna is not bent or damaged. Also, make sure you have a phone signal (see the “Signal Strength Indicator” item on page 24). Stay clear of any obstructions such as bridges, parking garages, or tall buildings. |
| I cannot hear others on my phone. | While on a call, press the upper volume key. The display should show the volume increasing. Also, make sure that your phone’s earpiece is not blocked by its carrying case. |
| I cannot open my message inbox. | Before you can use text messages, you must set up the message inbox. See page 85. |
| How do I see the calls I sent or received? | To see the most recent calls you dialed or received:  > Recent Calls > Received Calls or Dialed Calls |



Troubleshooting

| Problem | Solution |
|---|---|
| My phone will not send voicemail commands, passwords, or other codes. | Your phone sends commands and passwords as DTMF tones. You can set your phone’s DTMF tones to be On or Off . If you have trouble sending numbers, check your DTMF setting. <ol style="list-style-type: none"> From the idle display, press:  > Settings > Other Settings > Initial Setup > DTMF Press  to scroll to On. Press SELECT () to select it. |
| My phone’s display is too dark. | Use the Contrast feature to change the level of contrast in your display. See page 56. You can also use the Backlight feature to change the length of time that the display backlight stays on. See page 55. |
| My battery didn’t last as long as I expected. What can I do to extend battery life | Your battery’s performance is affected by charge time, feature use, temperature changes, backlight use, and other factors. For tips on extending your battery life, see page 25. |



Troubleshooting

| Problem | Solution |
|--|---|
| I am unable to record a voice note, voice name, or voice shortcut. | Try moving to a quieter location to make your voice recording. Hold the phone about four inches (10 centimeters) from your mouth, and speak directly into the phone in a normal tone of voice. |
| My TTY device doesn't work with my phone. | Your phone must be set to a TTY mode for the phone to detect your TTY device. See page 125. |
| I plugged the data cable into my phone but my phone did not beep. How do I know if the data cable is ready to go? | The beep indicates that you are set up correctly. If you did not hear a beep, make sure that both ends of the data cable are connected—the smaller end to your phone and the larger end to your computer. Also, your computer may have deactivated the port to save power. Try opening an application that uses the port, like a fax or dial-up application, to automatically activate the port. |



Troubleshooting



Troubleshooting

| Problem | Solution |
|---|--|
| My phone beeped when I attached the data cable, but my data applications don't work. | You must be in an area with digital coverage. Check your phone's display for the digital signal indicator (D). Some wireless networks may not support data transmission. If you see the digital indicator, but you are roaming on an unfamiliar network, this may be the case. Also, remember that data transmission usually requires a subscription. Call your service provider for more information. |
| When sending data with the data cable, why does the computer show a connection rate of 19200 Kbps? | 19200 Kbps is the data transfer rate of the connection between your computer and the phone. The rate of the connection between your phone and the network is displayed on your phone, and will be either 14400 or 9600 Kbps. |
| I can't end my data call by closing the application on my computer. What can I do? | Try pressing END on your phone. Or try disconnecting the cable or turning off the phone. If possible, always close the connection through your computer, as these alternative methods may disrupt the application on your computer. |

| Problem | Solution |
|--|--|
| I launched the micro-browser but the display says: Service Not Available. | You may be in an area without service. If you have wireless service, look in the display for the digital signal indicator (▣). If you do not see the indicator, you may be in an area that has only analog service or no service at all. If you see the digital signal indicator, you may be connected to a digital network that does not support Internet access. |
| I launched the micro-browser but the display says: Data Server Unavailable. | Try again in a few minutes. The servers may be temporarily busy. |



Troubleshooting

Programming Instructions

Follow this procedure if you need to program your phone's phone number(s).

Note: Programming is normally done by a trained technician at the site of purchase. Users should not make changes other than ones in the following procedure.

Before programming, ask your service provider for your:

- Carrier System ID (a one- to five-digit number)
- 10-digit MIN (Mobile Identification Number)

Programming Instructions

| Press | To |
|---|--------------------------|
| 1 , the Carrier System ID number, , , | enter programming mode |
| 2 , , , , , | enter the security code |
| (This is the security code that is in the phone when it is shipped from the factory.) | |
| 3 | submit the security code |
| 4 | scroll to MIN |
| 5 | open the MIN display |

| Press | To |
|------------------------------------|-----------------------|
| 6 keypad keys for the 10-digit MIN | enter the new MIN |
| 7 OK (⓪) | store the new MIN |
| 8 DONE (⓪) | exit programming mode |

Specific Absorption Rate Data

This model phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the U.S. Federal Communications Commission for the United States and by Health Canada for Canada. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by Health Canada is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are

to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.48 W/kg², and when worn on the body, as described in this user guide, is 0.73 W/kg² (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure.

The FCC and Industry Canada have granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as being in compliance with the FCC and Health Canada RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of:

<http://www.fcc.gov/oet/fccid>

after searching on FCC ID IHDT56CA1. You may also refer to Motorola's Web site:

<http://www.motorola.com/rfhealth>



Specific Absorption Rate Data

155

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

ITC01-064



Specific Absorption Rate Data

156

**The U.S. Food and Drug
Administration's Center for
Devices and Radiological Health
Consumer Update on Mobile Phones**



FDA has been receiving inquiries about the safety of mobile phones, including cellular phones and PCS phones. The following summarizes what is known—and what remains unknown—about whether these products can pose a hazard to health, and what can be done to minimize any potential risk. This information may be used to respond to questions.

Why the concern?

Mobile phones emit low levels of radio frequency energy (i.e., radio frequency radiation) in the microwave range while being used. They also emit very low levels of radio frequency energy (RF), considered non-significant, when in the stand-by mode. It is well known that high levels of RF can produce biological damage through heating effects (this is how your microwave oven is able to cook food). However, it is not known whether, to what extent, or through what mechanism, lower levels of RF might cause adverse health effects as well. Although some research has been done to address these questions, no clear picture of the biological effects of this type of radiation has emerged to date. Thus, the available science does not allow us to conclude that mobile phones are absolutely safe, or that they are unsafe. However, the available scientific evidence does not demonstrate any adverse health effects associated with the use of mobile phones.

Additional Health and Safety Information

Additional Health and Safety Information

What kinds of phones are in question?

Questions have been raised about hand-held mobile phones, the kind that have a built-in antenna that is positioned close to the user's head during normal telephone conversation. These types of mobile phones are of concern because of the short distance between the phone's antenna—the primary source of the RF—and the person's head. The exposure to RF from mobile phones in which the antenna is located at greater distances from the user (on the outside of a car, for example) is drastically lower than that from hand-held phones, because a person's RF exposure decreases rapidly with distance from the source. The safety of so-called “cordless phones,” which have a base unit connected to the telephone wiring in a house and which operate at far lower power levels and frequencies, has not been questioned.

How much evidence is there that hand-held mobile phones might be harmful?

Briefly, there is not enough evidence to know for sure, either way; however, research efforts are on-going. The existing scientific evidence is conflicting and many of the studies that have been done to date have suffered from flaws in their research methods. Animal experiments investigating the effects of RF exposures characteristic of mobile phones have yielded conflicting results. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. In one study, mice genetically altered to be predisposed to developing one type of cancer developed more than twice as many such cancers when they were exposed to RF energy compared to controls. There is much uncertainty among scientists about whether results obtained from animal studies apply to the use

of mobile phones. First, it is uncertain how to apply the results obtained in rats and mice to humans. Second, many of the studies that showed increased tumor development used animals that had already been treated with cancer-causing chemicals, and other studies exposed the animals to the RF virtually continuously—up to 22 hours per day.

For the past five years in the United States, the mobile phone industry has supported research into the safety of mobile phones. This research has resulted in two findings in particular that merit additional study:

- 1 In a hospital-based, case-control study, researchers looked for an association between mobile phone use and either glioma (a type of brain cancer) or acoustic neuroma (a benign tumor of the nerve sheath). No statistically significant association was found between mobile phone use and acoustic neuroma. There was also no association between mobile phone use and gliomas when all types of types of gliomas were considered together. It should be noted that the average length of mobile phone exposure in this study was less than three years.

When 20 types of glioma were considered separately, however, an association was found between mobile phone use and one rare type of glioma, neuroepitheliomatous tumors. It is possible with multiple comparisons of the same sample that this association occurred by chance. Moreover, the risk did not increase with how often the mobile phone was used, or the length of the calls. In fact, the risk actually decreased with cumulative hours of mobile phone use. Most cancer causing agents increase risk with increased exposure. An ongoing study of brain

cancers by the National Cancer Institute is expected to bear on the accuracy and repeatability of these results.¹

- 2 Researchers conducted a large battery of laboratory tests to assess the effects of exposure to mobile phone RF on genetic material. These included tests for several kinds of abnormalities, including mutations, chromosomal aberrations, DNA strand breaks, and structural changes in the genetic material of blood cells called lymphocytes. None of the tests showed any effect of the RF except for the micronucleus assay, which detects structural effects on the genetic material. The cells in this assay showed changes after exposure to simulated cell phone radiation, but only after 24 hours of exposure. It is possible that exposing the test cells to radiation for this long resulted in heating. Since this assay is known to be sensitive to heating, heat alone could have caused the abnormalities to occur. The data already in the literature on the response of the micronucleus assay to RF are conflicting. Thus, follow-up research is necessary.²

FDA is currently working with government, industry, and academic groups to ensure the proper follow-up to these industry-funded research findings. Collaboration with the Cellular Telecommunications Industry Association (CTIA) in particular is expected to lead to FDA providing research recommendations and scientific oversight of new CTIA-funded research based on such recommendations.

Two other studies of interest have been reported recently in the literature:

- 1 Two groups of 18 people were exposed to simulated mobile phone signals under laboratory conditions while

they performed cognitive function tests. There were no changes in the subjects' ability to recall words, numbers, or pictures, or in their spatial memory, but they were able to make choices more quickly in one visual test when they were exposed to simulated mobile phone signals. This was the only change noted among more than 20 variables compared.³

- 2 In a study of 209 brain tumor cases and 425 matched controls, there was no increased risk of brain tumors associated with mobile phone use. When tumors did exist in certain locations, however, they were more likely to be on the side of the head where the mobile phone was used.

Because this occurred in only a small number of cases, the increased likelihood was too small to be statistically significant.⁴

In summary, we do not have enough information at this point to assure the public that there are, or are not, any low incident health problems associated with use of mobile phones. FDA continues to work with all parties, including other federal agencies and industry, to assure that research is undertaken to provide the necessary answers to the outstanding questions about the safety of mobile phones.

What is known about cases of human cancer that have been reported in users of hand-held mobile phones?

Some people who have used mobile phones have been diagnosed with brain cancer. But it is important to understand that this type of cancer also occurs among people who have not used mobile phones. In fact, brain cancer occurs in the

U.S. population at a rate of about 6 new cases per 100,000 people each year. At that rate, assuming 80 million users of mobile phones (a number increasing at a rate of about 1 million per month), about 4800 cases of brain cancer would be expected each year among those 80 million people, whether or not they used their phones. Thus it is not possible to tell whether any individual's cancer arose because of the phone, or whether it would have happened anyway. A key question is whether the risk of getting a particular form of cancer is greater among people who use mobile phones than among the rest of the population. One way to answer that question is to compare the usage of mobile phones among people with brain cancer with the use of mobile phones among appropriately matched people without brain cancer. This is called a case-control study. The current case-control study of brain cancers by the National Cancer Institute, as well as the follow-up research to be sponsored by industry, will begin to generate this type of information.

What is FDA's role concerning the safety of mobile phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as mobile phones before marketing, as it does with new drugs or medical devices. However, the agency has authority to take action if mobile phones are shown to emit radiation at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of mobile phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions at this time, FDA has urged the mobile

phone industry to take a number of steps to assure public safety. The agency has recommended that the industry:

- support needed research into possible biological effects of RF of the type emitted by mobile phones
- design mobile phones in a way that minimizes any RF exposure to the user that is not necessary for device function
- cooperate in providing mobile phone users with the best possible information on what is known about possible effects of mobile phone use on human health

At the same time, FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of mobile phone safety to ensure a coordinated effort at the federal level. These agencies are:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Health and Safety Administration
- National Telecommunications and Information Administration

The National Institutes of Health also participates in this group.

In the absence of conclusive information about any possible risk, what can concerned individuals do?

If there is a risk from these products—and at this point we do not know that there is—it is probably very small. But if people

are concerned about avoiding even potential risks, there are simple steps they can take to do so. For example, time is a key factor in how much exposure a person receives. Those persons who spend long periods of time on their hand-held mobile phones could consider holding lengthy conversations on conventional phones and reserving the hand-held models for shorter conversations or for situations when other types of phones are not available.

People who must conduct extended conversations in their cars every day could switch to a type of mobile phone that places more distance between their bodies and the source of the RF, since the exposure level drops off dramatically with distance. For example, they could switch to:

- a mobile phone in which the antenna is located outside the vehicle
- a hand-held phone with a built-in antenna connected to a different antenna mounted on the outside of the car or built into a separate package
- a headset with a remote antenna to a mobile phone carried at the waist

Again, the scientific data do not demonstrate that mobile phones are harmful. But if people are concerned about the radio frequency energy from these products, taking the simple precautions outlined above can reduce any possible risk.

Where can I find additional information?

For additional information, see the following Web sites:

Federal Communications Commission (FCC) RF Safety Program (select “Information on Human Exposure to RF

Fields from Cellular and PCS Radio Transmitters”):

<http://www.fcc.gov/oet/rfsafety>

World Health Organization (WHO) International Commission on Non-Ionizing Radiation Protection (select Qs & As): <http://www.who.int/emf>

United Kingdom, National Radiological Protection Board:

<http://www.nrpb.org.uk>

Cellular Telecommunications Industry Association

(CTIA): <http://www.wow-com.com>

U.S. Food and Drug Administration (FDA) Center for Devices and Radiological Health:

<http://www.fda.gov/cdrh/consumer/>

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ITC00-010

Warranty

MOTOROLA LIMITED WARRANTY FOR PERSONAL COMMUNICATION PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its wireless telephones, pagers and consumer two-way radios that operate via Family Radio Service or General Mobile Radio Service (“Products”), Motorola-branded or certified accessories sold for use with these Products (“Accessories”) and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products (“Software”) to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

| Products Covered | Length of Coverage |
|--|---|
| <u>Products and Accessories</u> as defined above, unless otherwise provided for below. | One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below. |
| <u>Decorative Accessories and Cases.</u> Decorative covers, bezels, PhoneWrap™ covers and cases. | Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product. |
| <u>Monaural Headsets.</u> Ear buds and boom headsets that transmit mono sound through a wired connection. | Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product. |
| <u>Consumer Two-Way Radio Accessories.</u> | Ninety (90) days from the date of purchase by the first consumer purchaser of the product. |
| <u>Products and Accessories that are Repaired or Replaced.</u> | The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer. |

Warranty



Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or

Warranty



(d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

| Products Covered | Length of Coverage |
|--|--|
| Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk). | Ninety (90) days from the date of purchase. |

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Warranty



Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please call:

| USA | Canada |
|--|---------------------------------------|
| Phones 1-800-331-6456 | All Products 1-800-461-4575 |
| Pagers 1-800-548-9954 | |
| Two-Way Radios 1-800-353-2729 | TTY 1-888-390-6456 |
| TTY 1-888-390-6456 | |
| For Accessories and Software , please call the telephone number designated above for the product with which they are used. | |

Warranty



You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE

Warranty



FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

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ITC02-154

Warranty



Product Registration

Online Product Registration:

<http://www.motorola.com/warranty>

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Index

Index

A

- accessories
 - optional 10, 80, 110, 125, 127, 131
 - standard 18
- accessory connector port 1
- active line indicator
 - defined 24
 - illustration 23
- Add Digits** feature 60
- alarm 75, 77
- alert
 - creating 97–104
 - defined 95
 - reminders, turning on/off 104
 - selecting 95–96
 - turning off 30
- analog signal indicator
 - defined 24
 - illustration 23
- animation 56
- answering a call 22
- antenna 1
- application, locking 53

appointments. *See* datebook

Attach Number feature 32, 60

B

- backlight 55
- battery
 - car kit charger time 129
 - charging 19–20
 - extending battery life 25–27, 55, 56
 - installing 18–19
 - level indicator 20, 23, 24
 - meter 52
- battery save 56
- blackjack 120–121
- block cursor, defined 38
- browse text mode 39
- browser. *See* micro-browser

C

- calculator 116–118
- calendar. *See* datebook

call

- adding digits after phone number 60
- alert, creating 97–104
- alert, selecting 95–96
- alert, turning off 30
- answer options 53
- answering 22
- call waiting 33
- calling card 67
- canceling 30
- data call 134–136
- datebook, opening 34
- deleting 59–60
- dialed calls list 32, 34, 59–60
- dialing 21
- dialing a recent call 59–60
- emergency number 29
- ending 22
- in-call timer 53
- incoming call type, setting 135–136
- making 21
- message center, accessing 34
- muting 34
- prefix digits, inserting 32
- privacy 28, 142

call (continued)

- received calls list 32, 34, 59–60
- receiving 22
- recent calls 59–60
- restricting 140–141
- ring style, setting 95
- secure connection 28, 142
- speakerphone, activating 34
- storing 59–60
- three-way call 33
- timing 61–63
- unanswered call 29
- voice dial 32
- call timers 61–63
 - resetting 63
 - viewing 63
- call waiting 33
- caller ID 28, 29
- calling card call 67
- calling line identification. *See* caller ID
- car kit
 - automatic answer 128
 - automatic hands-free 128
 - charger time 129
 - power-off delay 129
- clock 23

Index

codes

- changing 137–138
- default 21
- if you forget a
 - code/password 138
- original 137

computer

- connecting to phone 131–133

contrast, display 56

currency converter 118

cursor 38

customer service, calling 49

customizing the menu 124

D

data call

- connecting to external device 131–133
- incoming call format, setting 135–136
- receiving 135–136
- sending 134

date, setting 55

datebook

- adding an event 77
- alarm 77
- calendar 75
- changing event information 77

datebook (continued)

- copying an event 78
- day view 76
- deleting an event 79
- event reminders, turning on/off 104
- event view 76
- reminders 77
- week view 75

deleting a call 59–60

dialed calls list 32, 34, 59–60

dialing a number 21

Dialing Menu 61

digital signal indicator

- defined 24
- illustration 23

display

- animation 56
- backlight 55
- contrast 56
- described 23–25
- greeting 54
- idle display 23
- illustration 23
- language 56
- zoom setting 55
- zooming in/out 25

drafts folder 50

DTMF tones 34, 56, 60, 148

Index

E

- earpiece
 - illustration 1
 - volume, adjusting 25
- email
 - address, storing in phonebook 65–67
- email, sending 70, 91–93
- emergency number 29
- end key
 - functions 1, 22
 - menu functions 35
- ending a call 22
- Enter Unlock Code** message 138, 140
- event alert 95–96
- exchange rate, calculating 118
- external device
 - connecting to phone 131–133

F

- factory settings, resetting 56–57
- falling numbers 121–122
- flashing cursor, defined 38
- FM Stereo Radio Headset 49, 80–82

G

- games 119–123
- greeting, display 54

H

- hands-free mode
 - automatic answer 128
 - automatic call routing 128
 - charger time 129
 - defined 127
 - power-off delay 129
 - speakerphone, activating 34
- headset
 - automatic answer 128
 - FM Stereo Radio Headset 49, 80–82
- headset jack 1
- high-security connection 28, 142

I

- idle display, defined 23
- in use indicator
 - defined 24
 - illustration 23
- inbox, text message 85–86
- in-call timer 53

Index

- incoming call
 - canceling 30
 - type, setting 135–136
- Incoming Call** message 28
- indicators
 - active line 23, 24
 - battery level 20, 23, 24
 - digital/analog signal 23, 24
 - in use 23, 24
 - loud ring style 25, 95
 - menu 23, 24
 - message waiting 23, 24, 87
 - missed call 29
 - ring style 23, 25, 95
 - roam 23, 24
 - signal strength 23, 24
 - silent alert 25
 - silent ring style 25, 95
 - soft ring style 25, 95
 - vibrate and ring style 25, 95
 - vibrate style 25, 95
 - voice message waiting 23, 24, 84
 - voice name 64
- iTAP software 44–47

Index

K

- key
 - end 1, 22, 35
 - left soft key 1, 23, 35, 124
 - lock 53, 140
 - menu 1, 10, 24, 35
 - power 1, 21
 - right soft key 1, 23, 35, 124
 - scroll 1, 35
 - send 1, 21, 22, 59
 - voice 1, 69, 108
 - volume control 1, 25
- keypad
 - answering calls 53
 - locking and unlocking 53, 140
 - volume, setting 97

L

- language, setting 56
- left soft key
 - customizing 124
 - functions 1, 23, 35
- Line Not Secure** message 29
- lock
 - applications 53
 - keypad 53, 140

lock (continued)
 phone 139–140
 voice notes 112
lock application feature 53
loud ring style indicator
 25, 95
Low Battery message 24

M

making a call 21
master clear 57
master reset 56
Memory is Full! message
 87
menu
 Browser Menu 115
 Calculator Menu 116
 customizing 124
 Datebook Menu 75, 76
 Dialing Menu 32, 61
 entering text 37–38,
 39–47
 features 48–58
 language, setting 56
 Last Calls Menu 60
 lists 36
 locking applications 53
 My Tones Menu 102, 104
 navigating 10, 35
 Phonebook Menu 64
 Quick Note Menu 93–94

menu (continued)
 rearranging features
 124
 scroll feature 55
 Text Msg Menu 89–90
 using features 10,
 36–38
 Voice Notes Menu 109,
 110, 111
menu indicator
 defined 24
 illustration 23
menu key 1, 10, 24, 35
message
 deleting, text 87–90
 dialing number from 31
 drafts folder 50
 inbox setup, text
 message 85–86
 locking, text 87–90
 outbox 50, 94
 quick note 93–94
 reading, text 87–90
 receiving, text 86–87
 reminders, receiving 84,
 87
 reminders, turning on/off
 104
 sending 32, 91–93
 sound 90
 status 94

Index

message (continued)
 text 85–94
 voicemail 83–84
message waiting indicator
 defined 24
 displayed 87
 illustration 23
micro-browser
 using 114–115
microphone 1
missed call indicator 29
Missed Call message 29
missed call, dialing 32
muting a call 34
my telephone number 22,
 34, 51
my tones 97–104
My Tones Menu 102, 104

N

network settings 57
notepad
 defined 61
 entering digits 61
 retrieving digits 61
number, viewing your own
 51
numeric text mode 39

O

one-touch dial
 defined 31
 using 31
 voicemail number 31
optional accessory,
 defined 10
optional feature, defined
 10
outbox 50, 94

P

passwords. *See* codes
pause character 68
phone
 active line indicator 24
 alert, turning off 30
 answer options 53
 codes 137–138
 connecting to external
 device 131–133
 erase user-entered
 information 57
 feature specifications
 34, 52
 information 34
 keypad, locking and
 unlocking 53,
 140
 locking 139–140
 muting a call 34

Index

phone (continued)
reset all options 56
secure connection 28, 142
security code 137
specifications 34, 52
turning on/off 21
unlock code 21, 137, 138
unlocking 21, 139–140
voice dial 32

phone number
active line indicator 24
active phone line, changing 52
adding digits after 60
attaching to prefix digits 32
attaching two numbers 60
redialing 28
seeing your own 22, 34
sending text message to 32
storing in phonebook 65–67
viewing your own 51
voice dial 32

phonebook
attaching two numbers 60
capacity, checking 72

phonebook (continued)
deleting an entry 71
dialing a number 70
editing an entry 71
email address 64
entry details 64
entry name 64
number type indicator 64
one-touch dial 31
phone number 64
prefix digits, inserting 32
primary number, setting 71
ringer ID, activating/deactivating 96
ringer ID, defined 66, 96
ringer ID, setting 66
sending an email 70
sorting entries 73
speed dial number 64, 66
speed dial number, defined 31
speed dial, using 31
storing an entry 65–67
voice name entry 69
voice name indicator 64
PIN code 67
power key 1, 21

Index

predictive text entry 44–47
privacy, call 28, 142

Q

quick dial
changing number(s) 55
using 49
quick note 93–94
defined 85

R

radio 80–82
received calls list 32, 34, 59–60
recent calls 59–60
redial
busy number 28
reminders
datebook 77
defined 104
text message 87
turning on/off 104
voicemail message 84
restricting calls 140–141
right soft key
customizing 124
functions 1, 23, 35
ring alert
selecting 95–96
turning off 30

Index

ring style
customizing 95–97
defined 95
indicators 25, 95
setting 95

ring style indicator
defined 25, 95
illustration 23

ringer
volume, adjusting 25
volume, setting 97

ringer ID
activating/deactivating 96
defined 66, 96
listed in phonebook entry 64
setting for phonebook entry 66

roam indicator
defined 24
illustration 23

S

scroll feature 55
scroll keys 1, 35
secure connection 28, 142
security code
changing 137–138
send key 1, 21, 22, 59
short message service.
See text message

- shortcuts
 - creating 105–106
 - standard 105
 - using 107
- signal strength indicator
 - defined 24
 - illustration 23
- silent alert indicator 25
- silent ring style indicator 25, 95
- SMS. *See* text message
- soft keys
 - customizing 124
 - functions 23, 35
 - illustration 1
 - labels 23
- soft ring style indicator 25, 95
- sound
 - storing 90
- speakerphone, activating 34
- speed dial
 - changing number 66
 - number, defined 31
 - sorting phonebook entries by 73
 - using 31
- standby time, increasing 27
- storing a call 59–60

- symbol text mode 43–44
- symbols, entering 43–44
- T**
- Talk Secure** feature 28, 142
- tap method text entry 40–42
- telephone number, viewing your own 51
- text
 - block cursor 38
 - browse mode 39
 - character chart 42
 - entering from keypad 39–47
 - entry mode, changing 39
 - flashing cursor 38
 - iTAP software predictive text entry 44–47
 - numeric mode 39
 - symbol chart 43
 - symbol mode 43–44
 - tap method 40–42
- text message
 - defined 85
 - deleting 87–90
 - dialing number from 31
 - drafts folder 50
 - inbox setup 85–86
 - locking 87–90

Index

- text message (continued)
 - outbox 50
 - quick note 93–94
 - reading 87–90
 - receiving 86–87
 - reminders 87
 - sending 32, 91–93
 - sound 90
 - status 94
- text mode, changing 39
- three-way call 33
- time, setting 55
- timers 61–63
 - resetting 63
 - viewing 63
- travel charger, using 20
- TTY device 125–127
- U**
- unlock
 - keypad 53, 140
 - phone 139–140
- unlock code 138
 - bypassing 138
 - changing 137–138
 - entering 21, 139, 140

Index

- V**
- vibrate alert
 - selecting 95–96
 - turning off 30
- vibrate and ring style indicator 25, 95
- vibrate ring style setting 95
- vibrate style indicator 25, 95
- video poker 122–123
- voice dial
 - dialing a number 32, 70
 - recording voice name 69
- voice key
 - dialing a number 32
 - functions 1
 - recording a voice name 69
 - recording a voice note 108
- voice message waiting indicator 23, 24, 84
- voice name
 - defined 69
 - phonebook indicator 64
 - recording 69
- voice notes 108–113

voice shortcut
 creating 105–106
 defined 105
 using 107
voicemail
 dialing with one-touch
 dial 31
 reminders, turning on/off
 104
 using 83–84
volume
 earpiece 25
 keypad 97
 ringer 25, 97
volume keys 1, 25

W

wait character 68
warranty 166–172
Web pages 114–115

Z

zoom setting 55
zooming in/out 25

U.S. patent Re. 34,976



Index



Index



Wireless Phone Safety Tips

"Safety is your most important call!"

Your Motorola wireless telephone gives you the powerful ability to communicate by voice—almost anywhere, anytime, wherever wireless phone service is available and safe conditions allow. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. If you find it necessary to use your wireless phone while behind the wheel of a car, practice good common sense and remember the following tips:

- 1 **Get to know your Motorola wireless phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.

- 2 **When available, use a hands-free device.** If possible, add an additional layer of convenience to your wireless phone with one of the many Motorola Original™ hands-free accessories available today.
- 3 **Position your wireless phone within easy reach.** Be able to access your wireless phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- 4 **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- 5 **If you receive an incoming call at an inconvenient time do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
- 6 **Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.** Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- 7 **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations which have the potential to divert your attention away from the road.



- 8 **Use your wireless phone to call for help.** Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies.*
- 9 **Use your wireless phone to help others in emergencies.** If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.*
- 10 **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available.

Check the laws and regulations on the use of wireless telephones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

For more information,
please call
1-888-901-SAFE
or visit the
CTIA Web site at
www.wow-com.comTM

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